

Institutional Business Objectives and Goals	2009	Status/Remarks (2009)	2008	Status/Remarks (2008)
	Grade		Grade	
Gain University-wide visibility of existing application software and infrastructure services deployed across the institution through a web-enabled, continuously updated "system of record" repository.	C	Repository exists within Innotas; progress made populating/maintaining; limited visibility to date via PMO Website	C	An on-line repository (Innotas PPM system) of major applications, infrastructure services, and projects has been developed and is being populated by the PMO.
Gain understanding of system and service ownership and accountability.	C+	Additional infrastructure services identified w/ownership aided by project cross-referencing.	C	The repository provides for key system/service attributes including owner and technical support.
Gain understanding of current resource allocation (dollars, people) and capacity.	D	Financial resource allocation being re-designed by Org Services for improved visibility to sr management. No significant progress on people allocation visibility.	E	No significant progress to date.
Gain understanding of data and process inter-connections between systems.	D	Limited information on data/process inter-connections.	D	The repository provides for identification to system interfaces (both internal and external) at a high level.
Gain understanding of operational dependencies between applications and on infrastructure services.	D	Limited visibility of operational dependencies.	E	No significant progress to date, however the repository is capable of storing this information.
Identify sensitive information within systems and moving between systems.	D	Some increased awareness of sensitive data.	D	The repository provides for identification of sensitive information at a high level (ie. yes/no indication).
Identify systems with special compliance requirements (e.g. e-commerce, personal data).	D	No significant progress in 2009.	D	The repository provides for a high-level indication if systems perform e-commerce.
Identify duplication and redundancy among applications and services.	E	No significant progress in 2009.	E	No significant progress to date.
Encourage collaboration and leveraging of expertise and resources.	C	Some tangible progress in 2009 (e.g. on-line collaboration, document management).	E	No significant progress to date.
Gain visibility into the "pipeline" (i.e. demand) for new IT initiatives and projects.	C+	Good visibility of demand within scope of CCS services only.	C	The Innotas repository enables the capture of projects prior to initiation.
Link proposed new projects to existing systems and impacted infrastructure.	D	Capability exists but not consistently applied.	C+	The repository supports linkages between existing IT assets and projects.
Develop a portfolio management approach for classifying and prioritizing IT investments.	E	No significant progress in 2009.	D	A policy statement on populating and sustaining the repository has been drafted, but not implemented.
Promote a more deliberate approach to IT investment decisions, including vendor and contractual commitments, seeking to maximize alignment with University priorities, and achieve tangible benefits.	E	No significant progress in 2009.	D	Requires an IT Investment Review Board (i.e. ITSC) and associated processes. Discussed but not implemented.
Make visible the process of new initiative/project prioritization and approval.	E	No significant progress in 2009.	D	Reporting has been developed to make pending projects visible, however the processes to assess, prioritize, and approve projects have not been developed.
Gain visibility of project status, and benefits realization.	D	No progress re benefits realization visibility in 2009.	D	Reporting has been developed re project status. No action to date on benefits realization.
Gain visibility into major changes and the hardware/software lifecycle to minimize risk and service disruption.	E	No significant progress in 2009 (not visible to PMO).	E	No significant progress to date.
		Summary		
	A	2009=0 <-----> 2008=0	A	
	B	2009=0 <-----> 2008=0	B	
	C+	2009=2 <-----> 2008=1	C+	
	C	2009=2 <-----> 2008=3	C	
	D	2009=7 <-----> 2008=7	D	
	E	2009=5 <-----> 2008=5	E	