THERAPY SERVICES FEES AND POLICIES

1. The Couple and Family Therapy Centre therapy services are not paid for by the Ontario Health Insurance Program or any other government source. For this reason the Centre charges fees for therapy. Normally insurance policies do not compensate individuals or families for our therapy services. If you have an insurance policy, you may want to check directly with your representative to determine if our services may be covered.

2. We are a non-profit agency. Our fees are set on a cost recovery basis. Our current fee for each 50 to 60 minute therapy session is $75.00.

3. Not everyone's income is sufficient to pay $75.00. Therefore, we provide a graduated fee scale that identifies income categories and fees that match family income taking into consideration the number of people in the household. We ask that you pay the recommended fee at the end of every session.

4. Fees will be established during the intake call.

5. The first meeting is charged at the rate for a 50-60 minute meeting, though it is usually one and a half hours in length.

6. We do not charge for appointments that are cancelled at least 24 hours before the appointment.

7. We charge for sessions cancelled within 24 hours at half the regular fee. Clients who do not cancel and do not appear will be billed the full fee.

8. We charge for telephone calls at the same rate as therapy appointments if the call exceeds 10 minutes. For example, a telephone call lasting 25 to 30 minutes is charged at half the fee for a therapy session.

9. Receipts are issued for all monies received for therapy sessions. Please retain your receipts, if you need them for taxation or insurance reimbursement purposes. The Couple and Family Therapy Centre is not able to provide duplicate copies of receipts.