U of G Accessible Service Provision Feedback Process

Accessible service provision also includes a process for receiving and responding to feedback.

At the University of Guelph an individual can provide feedback on accessible service provision in the following ways:

- Email the Human Rights and Equity Office (HREO)
  - accessibility@uoguelph.ca
  - hreinfo@hre.uoguelph.ca

- Fill in the feedback box on the University’s accessibility website at www.uoguelph.ca/accessibility

- Call and speak with an HREO staff member at ext. 53000

- TTY users can use the Bell Relay System by calling 1-800-267-6511

- Drop-in at the HREO (15 University Avenue East), Monday-Friday, 8:45 am-4:45 p.m

- Mail your feedback to the HREO using campus mail services.

Feedback will be reviewed, and directed to the appropriate unit for response. Concerns or complaints will be addressed immediately where possible.