Important Changes regarding DHL Express services to and from Canada

Department: Procurement/ Payables

Due to ongoing labor actions in Canada and the implementation of new legislation (Bill C-58) that restricts DHL Express from deploying any contingency solutions, DHL Express shipping operations in Canada will be suspended effective Friday, June 20, 2025, at 00:00 local time.

As a result, DHL will cease the collection of shipments destined to or dispatched from Canada as of Tuesday, June 17 at 21:00 E.T. until further notice.

The services of DHL's other business units in Canada – DHL Global Forwarding and DHL Supply Chain – as well as the inbound delivery of shipments for DHL eCommerce and Post & Parcel Germany are not impacted by this change. Updates will be communicated when available.

Thank you for your attention.
Purchasing Services
Purchasing.helpdesk@uoguelph.ca [1]

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[1] mailto:Purchasing.helpdesk@uoguelph.ca