WebNow

WebNow enables users to view and work with ImageNow documents in a web browser. WebNow is comprised of the WebNow Server and WebNow Client browsers that access ImageNow through the WebNow Server.

WebNow Server

The minimum technical specifications required for the WebNow Server appear in the following table.

<table>
<thead>
<tr>
<th>Specification</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hardware</td>
<td>A server class system is required to run WebNow in an enterprise environment.</td>
</tr>
<tr>
<td>Operating Systems</td>
<td>The WebNow Server supports the same operating systems as the ImageNow Server, with the following conditions:</td>
</tr>
<tr>
<td></td>
<td>• On Linux, only Oracle’s version of Java is supported.</td>
</tr>
<tr>
<td></td>
<td>• On Oracle Solaris and Microsoft Windows operating systems only, WebNow Server can run as a 32-bit or 64-bit application, depending on available hardware.</td>
</tr>
<tr>
<td>Web Application</td>
<td>The following J2EE Web application servers are supported: Oracle WebLogic 10.3.0 (higher versions are not supported), IBM WebSphere 7.x, and Apache Tomcat 6.x and 7.x.</td>
</tr>
<tr>
<td>Servers</td>
<td></td>
</tr>
<tr>
<td>Software</td>
<td>Oracle JRE version 1.6.x is required and version 1.6.22 is recommended. Newer versions of JRE 1.6.x will become available after our products are released. You can install a higher version of JRE 1.6 than the version we recommend. If a higher version of JRE 1.6.x presents an issue, we will work to support it. However, there might be some rare cases where a newer version of JRE 1.6.x is found to be incompatible and must be replaced. Contact Product Support before upgrading to a newer version to verify if known issues exist. <strong>Important</strong> At this time, Oracle JRE 1.7.x is not supported for the WebNow Server.</td>
</tr>
<tr>
<td>Accessibility</td>
<td>100 Mb network minimum, configured at full duplex, is required and a 1 Gb network is recommended.</td>
</tr>
<tr>
<td>Memory</td>
<td>The WebNow Server must meet the minimum memory requirements of the selected web application server with an additional 5 MB per user.</td>
</tr>
<tr>
<td>Disk Space</td>
<td>• <strong>Web server requirements:</strong> The WebNow Server must meet the minimum disk space requirements of the selected web application server.</td>
</tr>
<tr>
<td></td>
<td>• <strong>WebNow requirements:</strong> An additional 10 MB is required for WebNow, plus the following:</td>
</tr>
<tr>
<td></td>
<td>Additional temporary storage is required for documents and worksheets.</td>
</tr>
<tr>
<td></td>
<td>The actual amount depends on system use, but plan for approximately 5 MB per user.</td>
</tr>
<tr>
<td>Compatibility</td>
<td>When running WebNow Server with Tomcat, install WebNow on a different machine than the ImageNow Business Insight machine.</td>
</tr>
</tbody>
</table>
**WebNow Client**

The WebNow Client communicates with the WebNow Server through a browser. The minimum technical specifications required for the WebNow Client appear in the following table.

<table>
<thead>
<tr>
<th>Specification</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Hardware</strong></td>
<td>Processor: Requires a 2.0 GHz or greater processor. A dual core processor is recommended for increased performance.</td>
</tr>
<tr>
<td></td>
<td>Screen Resolution: The required minimum screen resolution is 1024 x 768. A 1280 x 1024 SVGA screen resolution is recommended. Dual monitors are supported.</td>
</tr>
<tr>
<td><strong>Operating Systems</strong></td>
<td>This client supports the same operating systems as the ImageNow Client, with the addition of Macintosh Intel 10.x running the latest version of Sun JRE.</td>
</tr>
<tr>
<td><strong>Software</strong></td>
<td><strong>Java.</strong> Oracle JRE version 6 or 7 is required. To use JRE 7, you must be running WebNow, version 6.7.0.2962 or higher.</td>
</tr>
<tr>
<td></td>
<td>If a higher version of JRE 1.6.x or 1.7.x presents an issue, we will work to support it. However, there might be some rare cases where a newer version of JRE 1.6.x or 1.7.x is found to be incompatible and must be replaced. Contact Product Support before upgrading to a newer version to verify if known issues exist.</td>
</tr>
<tr>
<td><strong>Browsers</strong></td>
<td>WebNow supports the following web browsers:</td>
</tr>
<tr>
<td></td>
<td>- Internet Explorer 7.x, 8.x, or 9.x for Windows.</td>
</tr>
<tr>
<td></td>
<td>- Apple Safari web browser 5.0 and 5.1.</td>
</tr>
<tr>
<td></td>
<td>- Mozilla Firefox for Windows and Macintosh.</td>
</tr>
<tr>
<td></td>
<td>- Google Chrome for Windows</td>
</tr>
<tr>
<td></td>
<td>Supported browser versions are listed, however we recommend that you upgrade to the latest patch of the supported browsers. Note that some browsers release automatic updates and some browsers no longer support version numbers. Refer to Oracle Certified System Configurations for JRE 6 and 7 for specific browser and Java compatibility.</td>
</tr>
<tr>
<td><strong>Accessibility</strong></td>
<td>Browser versions that are updated after you install WebNow are also assumed to work unless otherwise noted. Contact Product Support if you find browser incompatibility.</td>
</tr>
<tr>
<td><strong>Memory</strong></td>
<td>WebNow requires a high-speed Internet connection capable of 1.5 Mbps download and 384 Kbps upload. 1.5 Mbps upload is recommended when using the client to capture documents.</td>
</tr>
<tr>
<td><strong>Disk Space</strong></td>
<td>The amount of memory depends on the version of the Oracle JRE. At a minimum, 256 MB of available RAM is required.</td>
</tr>
<tr>
<td></td>
<td>This client requires 103 MB, which includes Java requirements. When uploading files, allocating additional VPN bandwidth is recommended.</td>
</tr>
</tbody>
</table>