

'exploring the world of wines and spirits'

Specification for the WSET® Level 3 Award in Wines and Spirits

www.wsetglobal.com

### The WSET® Level 3 Award in Wines and Spirits

This specification contains necessary information for both candidates and programme providers about the WSET® Level 3 Award in Wines and Spirits.

The main part of the document is a detailed statement of learning outcomes. These outcomes should be used by providers to prepare programmes of learning, and by candidates to plan their studies, because the examination is set to test these outcomes.

The specification also provides syllabus weighting, study and examination guidance including the examination regulations.

#### **Contents**

1–6 7–8	Introduction WSET® Level 3 Award in Wines & Spirits
9–19 20–24 25 26–28 29–30 31 32–35	Unit One - The Theory of Wines and Spirits of the World Unit Two - The Analytical Tasting of Wine Examination Guidance Unit One - Multiple Choice Unit One - Written Examination Unit Two - Tasting Examination Examination Regulations
36–38	Notes

# 'exploring the world of wines and spirits'



### The Wine & Spirit Education Trust Qualifications

## WSET® Awards is the qualifications division of the Wine & Spirit Education Trust

We provide quality-assured qualifications that help people to know more about alcoholic beverages and to develop their tasting skills. We do this by:

- liaising with the drinks industry to set suitable specifications
- approving programme providers to offer our qualifications
- setting examinations
- issuing certificates to successful candidates.

The development and awarding of WSET® accredited qualifications is the sole responsibility of WSET® Awards, the Awarding Body of The Wine & Spirit Education Trust

#### **Qualification Frameworks**

The UK Government has established a new regulatory authority, the Office of the Qualifications and Examinations Regulator (OfQual), which regulates Awarding organisations who offer qualifications on the Qualifications and Curriculum Framework (QCF). WSET® qualifications are included in the QCF as listed below.

#### **Oualifications and Curriculum Framework**

Full Title : The WSET® Level 1 Award in Wines

QCF Level: Accreditation number 600/1504/4

Description: This qualification provides a basic introduction to the main styles of wines available to front-line staff involved in the service or sale of wine. The qualification aims to provide the basic product knowledge and skills in the storage and service of wines required to prepare a person for their first job in wine hospitality or retail.

#### **Qualifications and Curriculum Framework** continued

#### Full Title : The WSET® Level 1 Award in Wine Service

Description: This qualification builds on the knowledge and skills taught in the Level 1 Award in Wines, and shows how these can be used in a restaurant workplace. It is ideal for anyone who needs to gain basic skills in wine service, including those

wishing to make their first steps into a career as a sommelier.

#### Full Title : The WSET® Level 1 Award in Spirits

QCF Level: Accreditation number 600/1501/9

Description: This qualification provides a basic introduction to the main categories of spirits available to front-line staff involved in the service or sale of spirits. The qualification aims to provide basic product knowledge to prepare a person for a role in hospitality or the spirits industry.

#### Full Title : The WSET® Level 2 Award in Spirits

QCF Level: 2 Accreditation number 600/1507/X

Description: This qualification offers a greater breadth and depth of knowledge in the specific area of spirits and liqueurs than that offered by the broader-based Level 2 Award in Wines and Spirits. This qualification offers focused coverage of all product categories in the field of spirits, end use of the identified products together with the theory of tasting technique.

Full Title : The WSET® Level 2 Award in Wines and Spirits

QCF Level: 2 Accreditation number 600/1508/1

Description: This qualification offers broad coverage of all product categories in the field of alcoholic drinks, together with the theory of tasting technique. It is suitable for those with little previous experience.

Full Title : The WSET® International Higher Certificate in Wines and Spirits

Description: The International Higher Certificate gives more comprehensive coverage of the wines and spirits of the world, with an increased focus on tasting technique.

### **Introduction** continued

#### **Qualifications and Curriculum Framework** continued

Full Title : The WSET® Level 3 Award in Wines and Spirits

QCF Level: 3 Accreditation number 600/1511/1

Description: The Level 3 Award gives more comprehensive coverage of the wines and spirits

of the world, with an increased focus on tasting technique.

Full Title : The WSET® Level 4 Diploma in Wines and Spirits

Description: This is a specialist qualification where detailed knowledge is combined with commercial factors and a thorough system for the professional evaluation of

wines and spirits. The Diploma is recommended by the Institute of Masters of

Wine for candidates wishing to pursue membership.

Full Title : The WSET® Level 5 Honours Diploma in Wines and Spirits

Description: This is an individual research project, where students can develop higher-level

research, evaluation and analytical skills in a specialist wine and spirit subject of their choice.

#### BS EN ISO 9001:2008

WSET® Awards operates a Quality Management System which complies with the requirements of BS EN ISO 9001:2008 for the management of awards for qualifications and examinations in the product knowledge and tasting competence of alcoholic beverages.



BS EN ISO 9001:2008 FS 66504

### How to prepare for the Level 3 Award in Wines and Spirits

WSET® qualifications can only be offered by organisations approved by WSET® Awards, known as Approved Programme Providers (APPs) and students wishing to study for a WSET qualification must enrol with an APP. The student's relationship is with their APP and the APP is responsible for the delivery of the course and administering the examination, which is set by WSET® Awards.

Group study with an APP is the best way of learning how to taste, but some APPs also prepare candidates for our examinations by distance learning.

A list of Approved Programme Providers (APPs) in the United Kingdom and overseas is published on the WSET® website (www.wsetglobal.com). Please contact the APP directly to find out about their programmes.

#### **Development of Key Skills**

Key Skills

The UK Government, through the Office of the Qualifications and Examinations Regulator, has defined levels of attainment in six key skills: communication, application of number, information technology, working with others, improving own-learning and performance, problem solving.

The WSET® Level 3 Award in Wines and Spirits does not specifically assess any of the key skills. However, it is considered that there are opportunities for students to develop certain key skills and generate evidence for portfolio presentation.

For the benefit of tutors and students, a mapping key for the six key skills has been produced. The mapping key will give examples where, in the natural course of study for a WSET® Level 3 Award in Wines and Spirits, it is possible to practice and generate evidence for portfolios in key skills. It should be noted that the opportunities for developing key skills and generating evidence might be affected by the mode of study adopted.

Not all key-skills requirements are covered by the WSET® Level 3 Award in Wines and Spirits. We, therefore, advise that any student who wishes to complete the key-skills requirements should contact a specialist key-skills advisor who should be able to give suitable advice for the completion of tasks.

However, two of the key skills have been identified where it is possible to develop and practice key skills:

- communication
- improving own-learning and performance.

To aid the key-skills tutor and student we have included tracking guides for the key skills a student should be able to demonstrate when undertaking a WSET® Level 3 Award in Wines and Spirits, and these are available in the APP Handbook and from the WSET® website (www.wsetglobal.com).

The guides identify key skill opportunities which will occur when using the recommended WSET® Tutor Guides and Level 3 Award in Wines and Spirits study pack as part of the course of study for the WSET® Level 3 Award in Wines and Spirits in Wines and Spirits. Tutors who adopt alternative approaches to teaching may generate different opportunities for the development and demonstration of key skills.

#### **Diversity and Equality Policy**

WSET® Awards fully supports the principle of diversity and equality and is responsible for ensuring that all candidates for its qualifications are treated fairly and on an equal basis. A copy of our diversity and equality policy can be obtained from the Centres Co-ordinator and Quality Assurance Manager, WSET® Awards.

#### **Customer Service Statement**

The quality and scope of service customers can expect from WSET® Awards is published in our Customer Service Statement. A copy can be obtained from the Centres Co-ordinator and Quality Assurance Manager, WSET® Awards.

In the unlikely event of any dissatisfaction with the service received, please contact the registered APP in the first instance. If the issue is not resolved please contact the Centres Co-ordinator and Quality Assurance Manager, WSET® Awards.

#### **Scholarship Scheme**

For those candidates employed in the drinks business in the UK, as well as for a more limited number of candidates from the general public and overseas, WSET® Awards manages a scheme to match outstanding candidates in their examinations to scholarship awards made available by industry sponsors. The awards are typically visits to wine or spirit producing regions. In a number of cases, further interviews are held to determine suitable candidates.

Please note that these scholarships do not take the form of financial grants to fund studies, but are a recognition of examination performance.

Further information and a current list of scholarships are published on the WSET® website (www.wsetglobal.com).

### WSET® **Level 3 Award** in Wines & Spirits

#### **Qualification aims**

The WSET® Level 3 Award in Wines and Spirits qualification is designed to give a thorough understanding of the principal wines and spirits of the world and their commercial importance in the world's market. The qualification will assist those who are required to make professional evaluations of wines and spirits with regards to their quality and commercial value. The qualification provides the in-depth product knowledge required to underpin job skills and competencies, for example in product selection in the retail and hospitality sectors.

Holders of the WSET® Level 3 Award in Wines and Spirits will be able to describe the characteristics of the principal wines and spirits of the world and give information on the key factors influencing style, quality and value. They will consequently be in a position to advise management, to answer customer queries authoritatively, and to make informed selections of wines and spirits in a variety of situations.

Qualification Structure	WSET® Level 3 Award in Wines and Spirits
Core Units	Unit One - The Theory of Wines and Spirits of the World
GOIG GIIILD	Unit Two - The Analytical Tasting of Wine

To be awarded the WSET® Level 3 Award in Wines and Spirits, a candidate must complete both core units.

### WSET® Level 3 Award in Wines & Spirits continued

The two units are divided into learning outcomes as follows:

Unit Title	Learning Outcome Code	Learning Outcome Title
Unit One The theor	•	Explain the key factors in the production of the principal wines of the world and describe how these influence wine style, quality and price
of Wines and Spirit	ts 2	Describe in detail the characteristics of the principal wines of the world
of the World (6 credits)	3	Explain the key factors in the production of the principal sparkling wines of the world and describe how these influence wine style, quality and price
	4	Explain the key factors in the production of the principal fortified (liqueur) wines of the world and describe how these influence wine style, quality and price
	5	Explain the key factors in the production of the principal spirits and liqueurs of the world and describe how these influence wine style, quality and price
	6	Be able to provide information and advice to customers and staff about wines and spirits
Unit Two The Analy Tasting of (2 credits)	rtical f Wine	Identify and assess the characteristics, quality and commercial values of the principal wines of the world

#### Enrolment

The WSET® Level 2 or an equivalent level of experience is recommended for entry to the WSET® Level 3 Award in Wines and Spirits. Students who are under the legal minimum age for the retail purchase of alcoholic beverages in the country where the examination is being held, or those who choose not to taste alcohol for health or religious reasons, will not be allowed to sample any alcoholic beverage as part of their course. These candidates will not be eligible to complete the assessment for Unit 2 of the WSET® Level 3 Award. In such instances, candidates will receive a record of achievement on successful completion of Unit 1, but will not be awarded the WSET® Level 3 Award qualification, Potential candidates should discuss their current level of knowledge with their APP before enrolling on the course, to ensure that this is a suitable qualification for them to study.

#### **Guided Learning Hours**

It is recommended that a student should allocate a minimum of 84 hours of study to successfully complete the full programme of two units. The hours will usually be a combination of taught and private study time. It is recommended that the teaching delivery time for the unit programme is not less than 28 hours.

#### **Progression Routes**

### WSET® Level 4 Diploma in Wines and Spirits

The WSET® Level 3 Award in Wines and Spirits is required for progression to the WSET® Level 4 Diploma in Wines and Spirits.

LEARNING OUTCOME ONE - EXPLAIN THE KEY FACTORS IN THE PRODUCTION OF THE PRINCIPAL WINES OF THE WORLD AND DESCRIBE HOW THESE INFLUENCE WINE STYLE, QUALITY AND PRICE

- 1. Explain the effect of location on wine production.
- 2. Identify the key factors influencing viticultural practice.
- Explain how the key factors influence the style, quality and price of the wines produced.
- 4. Evaluate the key options available for vinification, maturation and bottling.
- Explain how the key options for vinification, maturation and bottling influence the style, quality and price of the wines produced.
- 6. Analyse the **cost breakdown** for wine in the local market.

RANGE A	LOCATION
Climate	Regional climate, site climate and annual weather conditions
Soil	Influence of soil types, vineyard aspect, terroir
RANGE B	VITICULTURE
The Vine	Definition of species, vine varieties, crossings, hybrids, clones, phylloxera, rootstocks, grafting and vine selection, problems of the vine
The Vineyard	Annual vineyard cycle, yields, training, pruning, vineyard problems, harvesting
RANGE C	VINIFICATION
Fermentation	Principles of alcoholic fermentation, pre-fermentation adjustments
Sequence of	Red, rosé, white, sweet
Production, Equipment and Operations	Presses, fermentation equipment
RANGE D	MATURATION AND BOTTLING
Maturation	Influence of maturation, attributes of wine suitable for maturation, vessels used for maturation, short cuts to maturation
Fining	Define fining, agents used in fining
Filtration	Define filtering, types of filters used
Stabilisation	Chemical and microbiological instability and cures, cold sterile and hot bottling
Packaging and Closures	Glass, PET, bag in box Natural cork, synthetic cork, screw-cap

### LEARNING OUTCOME TWO - DESCRIBE IN DETAIL THE CHARACTERISTICS OF THE PRINCIPAL WINES OF THE WORLD

#### **Assessment Criteria**

- Identify the key light-wine-producing regions and districts of the principal wineproducing countries of the world and, where appropriate, the important communes of these regions and districts.
- Analyse the key factors influencing the style, quality and price of the wines from these regions and districts.
- 3. Describe the characteristics of the principal wines from these regions and districts. The regions and districts for still wines are split into two levels, Group I and Group II.

**Group I** wines require candidates to be able to explain the style, quality and price of the wine in detail.

**Group II** wines require candidates only to state the location, main grape variety(ies), general climate and describe general style, quality level and price sector of the wine.

Note: there is no split for sparkling or fortified wines.

RANGE A	REGIONS AND DISTRICTS	
	GROUP I	GROUP II
FRANCE General		Vin de France
Bordeaux	Bordeaux Bordeaux Supérieur	Côtes de Bordeaux Entre Deux Mers AC
	Médoc (Haut Médoc, Saint- Estèphe, Pauillac, Saint-Julien, Margaux)	
	Pessac-Léognan	Graves
	Saint Emilion (Saint Emilion Grand Cru) Pomerol	Saint Emilion Satellites Fronsac Canon-Fronsac
	Sauternes (Barsac)	
South West		Bergerac (Monbazillac) Cahors Madiran Côtes de Gascogne IGP Jurançon
Burgundy	Bourgogne	
	Chablis (Chablis Premier Cru, Chablis Grand Cru)	
	Côte de Nuits (Gevrey-Chambertin, Vougeot, Vosne-Romanée, Nuits-Saint-Georges)	Côte Chalonnaise (Rully, Mercurey, Givry, Montagny)

RANGE A	REGIONS AND DISTRICTS (continued)	
	GROUP I	GROUP II
FRANCE Burgundy continued	Côte de Beaune (Aloxe-Corton, Beaune, Pommard, Volnay, Meursault, Puligny-Montrachet, Chassagne-Montrachet) Grands Crus	
	Pouilly-Fuissé	Mâcon (Mâcon-Villages)
	Beaujolais (Beaujolais Villages, Beaujolais Crus)	
Alsace	Alsace (Alsace Grand Cru)	
Loire		Val de Loire IGP
	Muscadet (Muscadet Sèvre et Maine, Sur Lie)	
	Coteaux de Layon, Savennières	Anjou Saumur
	Vouvray	Touraine Bougeuil Chinon
	Sancerre (white) Pouilly-Fumé	Sancerre (red) Menetou-Salon
Rhône	Hermitage (red) Crozes Hermitage (red) Côte Rôtie Condrieu	Hermitage (white) Crozes-Hermitage (white) Saint-Joseph Cornas
	Côtes du Rhone (Côtes du Rhone Villages) (red) Châteauneuf-du-Pape (red)	Côtes du Rhone (Côtes du Rhone Villages) (white) Châteauneuf-du-Pape (white) Gigondas Vacqueyras Lirac Tavel
Languedoc		Pays d'Oc IGP
Roussillon Provence		Languedoc (Pic Saint Loup, La Clape) Minervois
		Côtes du Roussillon (Côtes du Roussillon Villages) Fitou Corbières
		Bandol Côtes de Provence

RANGE A	REGIONS AND DISTRICTS (continued)	)
	GROUP I	GROUP II
GERMANY		
Mosel	Bernkastel, Piesport	Ruwer, Saar
Nahe		Schlossböckelheim
Rheingau	Rüdesheim, Geisenheim, Johannisberg	
Rheinhessen		Nierstein
Pfalz		Forst, Deidesheim
Baden		Kaiserstuhl-Tuniberg
Franken		Franken
AUSTRIA	Wachau	Niederösterreich (Weinviertel)
		Burgenland (Neusidlersee, Neusiedlersee-Hugelland, Mittelburgenland)
HUNGARY	Tokaji	
GREECE		Regional Wines
		Naoussa Nemea Santorini
ITALY Piemonte	Barolo Barbaresco	Langhe Barbera d'Asti Dogliani Dolcetto d'Alba Roero Gavi
Trentino-Alto -Adige		Trentino Alto Adige
Friuli-Venezia Giulia		Collio Friuli Grave
Veneto	Valpolicella (Amarone della Valpolicella, Recioto della Valpolicella) Soave	Bardolino Veneto IGT
Tuscany	Chianti Chianti Classico Brunello di Montalcino Vino Nobile di Montepulciano	Bolgheri Vernaccia di San Gimignano Toscana IGT
Marche		Conero Verdicchio dei Castelli di Jesi

RANGE A	REGIONS AND DISTRICTS (continued)	
	GROUP I	GROUP II
ITALY continued Umbria		Orvieto
Lazio		Frascati
Abruzzo		Montepulciano d'Abruzzo Trebbiano d'Abruzzo
Campania		Taurasi
Puglia		Salice Salentino Copertino Puglia IGT
Basilicata		Aglianico del Vulture
Sicily		Sicilia IGT
SPAIN General		DOs de Pago
Ebro and Pyrénées	Rioja	Navarra Calatayud Cariñena
Catalunya	Priorat	Catalunya Penedès
Duero Valley	Ribera del Duero	Toro Rueda VdIT Castilla y Léon
North West	Rías Baixas	Bierzo
Levante		Valencia Jumilla Yecla
Castilla- La Mancha		La Mancha Valdepeñas VdIT de Castilla
PORTUGAL Northern	Vinho Regional Duriense (Douro)	Vinho Regional Minho (Vinho Verde) Vinho Regional Beiras (Bairrada, Dão)
Central		Vinho Regional Lisboa Vinho Regional Tejo
Southern		Vinho Regional Península de Setúbal Vinho Regional Alentejano (Alentejo)

RANGE A	REGIONS AND DISTRICTS (continued)	
	GROUP I	GROUP II
USA California	Napa County (Napa Valley AVA, Rutherford AVA, Oakville AVA, Mount Veeder AVA, Los Carneros AVA)	Mendocino County
	Sonoma County (Russian River Valley AVA, Alexander Valley AVA, Dry Creek Valley AVA)	
	Central Valley Region (Lodi AVA)	
		Monterey County
		Santa Barbara County (Santa Maria Valley AVA) San Luis Obispo County (Paso Robles AVA)
Oregon		Willamette Valley AVA
Washington		Columbia Valley AVA (Yakima Valley AVA)
New York		Finger Lakes AVA
CANADA		Ontario (Niagara Peninsula)
		British Columbia (Okanagan Valley)
CHILE		Coquimbo Region (Elqui, Limarí)
	Aconcagua Region (Casablanca)	San Antonio, Leyda, Aconcagua
	Central Valley Region (Rapel, Cachapoal, Colchagua)	Maipo, Curicó
		Southern Region (Itata, Bío Bío)
ARGENTINA	Mendoza Province (Uco Valley, Luján de Cuyo, Maipú)	Salta Province (Cafayate) San Juan Province Neuquén Province Rio Negro Province
SOUTH		Western Cape
AFRICA	Coastal Region (Stellenbosch)	Paarl, Constantia, Durbanville
		Breede River Valley Region (Worcester, Robertson)
		Walker Bay, Elim, Elgin

RANGE A	REGIONS AND DISTRICTS (continued)	
	GROUP I	GROUP II
AUSTRALIA General	South Eastern Australia	
South Australia	Barossa Zone (Barossa Valley, Eden Valley) Mount Lofty Ranges Zone (Adelaide Hills, Clare Valley) Fleurieu Zone (McLaren Vale), Limestone Coast Zone (Coonawarra)	Limestone Coast Zone (Padthaway) Lower Murray Zone (Riverland)
Victoria	Port Phillip Zone (Yarra Valley)	Port Philip Zone (Geelong, Mornington Peninsula) Central Victoria Zone (Heathcote)
New South Wales	Hunter Valley	Riverina
Tasmania		Tasmania
Western Australia	South Western Australia Zone (Margaret River)	Great Southern Region (Mount Barker, Frankland River)
NEW ZEALAND	Hawke's Bay	Auckland, Gisbourne, Martinborough
	Marlborough	Nelson, Canterbury, Central Otago
RANGE B	KEY FACTORS INFLUENCING STYLE	, QUALITY AND PRICE OF WINES
PRICE AND QUA	ALITY	
Categories	Inexpensive, mid-priced, high-p	priced, premium
Cost Breakdov	vn Ex cellars/FOB price, agent comm storage and distribution, taxes, pro	
INFLUENCES		
Style	Climate, soils, grapes, viticulture wine production, regulations, co	
Quality	Microclimates, vintage variations vinification, blending, maturation	
Other	Market forces, production levels political influences, outside influences.	

LEARNING OUTCOME THREE - EXPLAIN THE KEY FACTORS IN THE PRODUCTION OF
THE PRINCIPAL SPARKLING WINES OF THE WORLD
AND DESCRIBE HOW THESE INFLUENCE WINE
STYLE, QUALITY AND PRICE

- Identify the key sparkling wine-producing regions and districts of the principal wine-producing countries of the world and, where appropriate the important communes.
- 2. Describe the methods of production used for sparkling wines.
- Analyse the key factors influencing the style, quality and price of the sparkling wines from these regions and districts.
- Describe the characteristics of the principal sparkling wines produced in these regions and districts.

RANGE A	REGIONS AND DISTRICTS
France	Alsace, Burgundy, Champagne, Limoux, Loire (Saumur, Vouvray)
Spain	Cava
Italy	Asti, Prosecco
Germany	Sekt
New World	Australia, California, New Zealand, South Africa
RANGE B	METHODS OF PRODUCTION
Methods	Traditional, transfer, tank, carbonation
RANGE C	KEY FACTORS INFLUENCING STYLE, QUALITY AND PRICE OF WINES
PRICE AND QUALITY	
Categories	Inexpensive, mid-priced, high-priced, premium
Quality	Non-vintage, vintage, prestige cuvée
Cost Breakdown	Ex cellars/FOB price, agent commission, exchange rate, transport, storage and distribution, taxes, profit margin
INFLUENCES	
Style	Climate, grapes, blend, method of production, maturation, style definitions, legal definitions, commercial value
Quality	Microclimates, vintage variations, soils, grapes, viticulture, vinification, blending, maturation, wine-production regulations
Other	Market forces, production levels, branding, cultural, political influences, outside influences and investment

# LEARNING OUTCOME FOUR - EXPLAIN THE KEY FACTORS IN THE PRODUCTION OF THE PRINCIPAL FORTIFIED (LIQUEUR) WINES OF THE WORLD AND DESCRIBE HOW THESE INFLUENCE WINE STYLE, QUALITY AND PRICE

- Identify the key fortified wine-producing regions and districts of the principal wine-producing countries of the world.
- 2. Describe the methods of production used for fortified wines.
- Analyse the key factors influencing the style, quality and price of the fortified wines from these regions and districts.
- Describe the characteristics of the principal fortified wines produced in these regions and districts.

RANGE A	REGIONS AND DISTRICTS
Portugal	Madeira, Port (Douro Valley)
Spain	Sherry
France	Vins Doux Naturels: Languedoc-Roussillon, Rhône
Australia	Rutherglen
RANGE B	METHODS OF PRODUCTION
Methods	Fortification to interrupt fermentation, Fortification after fermentation
RANGE C	KEY FACTORS INFLUENCING STYLE, QUALITY AND PRICE OF WINES
PRICE AND QUALITY	Υ
Categories	Inexpensive, mid-priced, high-priced, premium
Cost Breakdown	Ex cellars/FOB price, agent commission, exchange rate, transport, storage and distribution, taxes, profit margin
INFLUENCES	
Style	Climate, grapes, blend, method of production, maturation, style definitions, legal definitions, commercial value
Quality	Microclimates, vintage variations, soils, grapes, viticulture, vinification, blending, maturation, production regulations
Other	Market forces, production levels, branding, cultural, political influences, outside influences and investment



# LEARNING OUTCOME FIVE - EXPLAIN THE KEY FACTORS IN THE PRODUCTION OF THE PRINCIPAL SPIRITS AND LIQUEURS OF THE WORLD AND DESCRIBE HOW THESE INFLUENCE SPIRIT STYLE, OUALITY AND PRICE

- 1. Classify the key spirits and liqueurs of the world by category.
- 2. Select the production processes for **spirits and liqueurs** of the world.
- 3. Select the base materials used in the production of spirits and liqueurs.
- 4. Describe the methods of production used for the spirits and liqueurs of the world.
- Define the most important labelling terms for spirits and liqueurs, both for inexpensive bulk production and premium quality products.
- 6. Describe the characteristics of the key spirits and liqueurs.

RANGE A	PRODUCTION PROCESSES	
Production Processes	Conversion, fermentation, distillation, maturation, blending	
Stills	Pot still, continuous still	
RANGE B	SPIRITS AND LIQUEURS	
Brandy and other	Cognac, Armagnac, grape brandy, marc,	
Grape Spirits	grappa, Spanish brandy	
Whiskies	Scotch, Irish, Canadian, Bourbon, Tennessee	
Rum and other Cane Spirits	White, Golden, Dark	
Tequila and Mezcal	Silver, Gold, Reposado, Añejo	
Vodka	Neutral, Premium, Super-premium	
Gin and other Flavoured Spirits	Gin, Aniseed-flavoured spirit	
Liqueurs	Herb, citrus, stone fruit, seed, kernel and bean, dairy	
RANGE C	MOST IMPORTANT LABELLING TERMS	
Brandy	Cognac, Armagnac, Brandy de Jerez, Spanish, VS, VSOP, XO, Napoleon, Hors d'Age	
Whisky	Scotch: Blended, Malt	
	Irish	
	American Whiskey: Bourbon, Tennessee, Canadian	
Rum	White, Golden, Dark	
Tequila	Silver, Gold, Reposado, Añejo, 100% Agave	
Vodka	Premium	
Gin	Distilled, London Dry	
Liqueurs		

### LEARNING OUTCOME SIX - BE ABLE TO PROVIDE INFORMATION AND ADVICE TO CUSTOMERS AND STAFF ABOUT WINES AND SPIRITS

- Use information about the style characteristics of the principal wines and spirits of the world.
- Use product knowledge gained to make recommendations for alternative wines and spirits of a similar style, quality and price based on customers' requirements.
- Apply the principles of food and wine pairing to make recommendations for suitable pairings.
- Make recommendations for customers and staff on the sale and service of wines and spirits.
- 5. Describe and differentiate between common faults found in wines.
- 6. State the legal issues relating to the consumption of wines and spirits.
- State the social, health and safety issues relating to the consumption of wines and spirits.

RANGE A	STYLE CHARACTERISTICS		
Describe using WSET Systematic Approach to Tasting	Appearance, nose, palate, conclusion		
RANGE B	QUALITY AND PRICE		
Categories	Inexpensive, mid-priced, high-priced, premium		
RANGE C	PRINCIPLES OF FOOD AND WINE PAIRING		
Wine Considerations	Sweetness, acidity, tannins/oak, complexity, fruitiness, alcohol level		
Food Considerations	Sweetness, acidity, umami, salt, bitterness, chili heat, fat, flavour intensity		
RANGE D	SALES AND SERVICE		
Storage	Optimum conditions, long-term and short-term storage, stock rotation		
Service	Sequence of service, serving temperatures, opening and decanting, glassware and equipment, accompaniments		
Wine	Individual preferences and sensitivities, price, occasion		
RANGE E	COMMON FAULTS		
Faults	Oxidised, corked, high sulfur dioxide, refermentation, acetic spoilage, hydrogen sulfide, tartrate crystals		
RANGE F	LEGAL, SOCIAL, HEALTH AND SAFETY ISSUES		
Social responsibility	Safe consumption of alcohol		

## LEARNING OUTCOME ONE - IDENTIFY AND ASSESS THE CHARACTERISTICS, QUALITY AND COMMERCIAL VALUES OF THE PRINCIPAL WINES OF THE WORLD

- **1.** Describe the key **characteristics of the principal wines** of the world through the means of industry recognised tasting terms.
- Draw conclusions about the quality level, identity, provenance and price level of the principal wines of the world.
- 3. Demonstrate the ability to produce accurate records when tasting wine.

RANGE A	COMMERCIAL
Reason for Assessing Wine	Quality, authenticity, value, monitor progression

### Unit Two - The Analytical Tasting of Wine continued

### WSET Level 3 Systematic Approach to Tasting Wine®

APPEARANCE		
Clarity	clear - hazy (faulty?)	
Intensity	pale - medium - deep	
Colour white rosé red	lemon-green – lemon – gold – amber – brown pink – salmon – orange purple – ruby – garnet – tawny – brown	
Other observations	e.g. legs/tears, deposit, petillance, bubbles	
NOSE		
Condition	clean - unclean (faulty?)	
Intensity	light - medium(-) - medium - medium(+) - pronounced	
Aroma characteristics	e.g. fruits, flowers, spices, vegetables, oak aromas, other	
Development	youthful - developing - fully developed - tired/past its best	
PALATE		
Sweetness	dry - off-dry - medium-dry - medium-sweet - sweet - luscious	
Acidity	low - medium(-) - medium - medium(+) - high	
Tannin	low - medium(-) - medium - medium(+) - high	
Alcohol	low – medium(-) – medium – medium(+) – high fortified wines: low – medium – high	
Body	light - medium(-) - medium - medium(+) - full	
Flavour intensity	light - medium(-) - medium - medium(+) - pronounced	
Flavour characteristics	e.g. fruits, flowers, spices, vegetables, oak flavours, other	
Other observations	e.g. balance, texture sparkling wines (mousse): delicate - creamy - aggressive	
Finish	short - medium(-) - medium - medium(+) - long	

CONCLUSIONS ASSESSMENT OF QUALITY			
Quality level	faulty - poor - acceptable - good - very good - outstanding		
Level of readiness for drinking / potential for ageing	can drink now, drink now: not too young - but has potential - suitable for ageing - too old for ageing or further ageing		
THE WINE IN CONTEXT			
Identity	for example: location (country or region), grape variety or varieties		
Price category	inexpensive - mid-priced - high-priced - premium		

#### Notes for students:

For lines where the entries are separated by hyphens – students must select one and only one of these options.

For lines starting with "e.g." where the entries are separated with commas – the list of options are examples of what students might wish to comment on. Students may not need to comment on each option for every wine.

#### **RECOMMENDED TASTING SAMPLES**

RANGE B	KEY WINES	OF THE REGIONS AND DISTRICTS
Country/ Region	Wine Style	Name of Wine to be Tasted
LIGHT WINES		
BORDEAUX	Red	Generic Bordeaux AC Médoc or Haut-Médoc Cru Classé Saint-Emilion Grand Cru
	Dry White	Bordeaux AC, Graves or Pessac-Léognan
	White	Sauternes or Barsac
SOUTH WEST FRANCE	Red	Cahors or Madiran
BURGUNDY	Red	Beaujolais and Beaujolais (Villages or Cru) Generic Bourgogne Rouge AC Commune or Premier Cru level wine from Côte d'Or
	White	Chablis (Commune or Premier Cru) Chassagne-Montrachet, Meursault or Puligny-Montrachet (Commune or Premier Cru)
RHÔNE VALLEY	Red	Côtes du Rhône or Côtes du Rhône Villages Châteauneuf-du-Pape or Gigondas Cornas, Saint Joseph, Côte-Rôtie or Hermitage
SOUTHERN FRANCE	Red	Corbières, Fitou or Minervois Any international varietal IGP
LOIRE VALLEY	White	Muscadet Sur Lie Vouvray Sec, Vouvray Demi Sec, Savennières or other Chenin Blanc based white Pouilly Fumé or Sancerre
ALSACE	White	Riesling Gewurztraminer, Pinot Gris or Pinot Blanc
GERMANY	White	Riesling QbA or Kabinett Riesling Spätlese or Auslese Entry level or midmarket dry German Riesling Erstes Gewächs (or equivalent high quality) dry Riesling
AUSTRIA	White	Wachau Grüner Veltliner
HUNGARY	White	Tokaji Aszú

### **Unit Two** - The Analytical Tasting of Wine continued

RANGE B	KEY WIN	ES OF THE REGIONS AND DISTRICTS (continued)
Country/ Region	Wine Style	Name of Wine to be Tasted
LIGHT WINES (	continued)	
ITALY	Red	Barolo or Barbaresco Valpolicella or Amarone della Valpolicella Chianti Classico Riserva Any southern Italian red
	White	Soave or Pinot Gris Any modern varietal IGT white
SPAIN	Red	Modern red from Catalonia or Navarra Ribera del Duero Rioja Reserva or Gran Reserva
	White	Rías Baixas or Rueda
PORTUGAL	Red	Douro, Dão or Alentejo
GREECE	Red	Naoussa or Nemea
SOUTH AFRICA	Red	Premium Cabernet Sauvignon based blend Pinotage
	White	Chenin Blanc
AUSTRALIA	Red	Barossa Shiraz Coonawarra Cabernet Sauvignon Inexpensive high volume brand
	White	Premium oaked Chardonnay Clare Valley or Eden Valley Riesling Hunter Valley Semillon
NEW ZEALAND	Red	Pinot Noir
	White	Sauvignon Blanc Chardonnay
UNITED STATES	Red	Napa (or subzone) Cabernet Sauvignon Premium Pinot Noir (eg Carneros, Russian River, Oregon) California Zinfandel
	White	High quality oaked Chardonnay High quality oaked Sauvignon Blanc (Fumé Blanc)

RANGE B	KEY WINI	ES OF THE REGIONS AND DISTRICTS
Country/ Region	Wine Style	Name of Wine to be Tasted
LIGHT WINES (cont	inued)	
CHILE	Red	Carmenère Cabernet Sauvignon
	White	Mid-range Sauvignon Blanc
ARGENTINA	Red	Cabernet Sauvignon Malbec
	White	Torrontés
SPARKLING WINES	3	
GENERAL		Basic quality Brut tank method
CHAMPAGNE		Non-Vintage Champagne
FRANCE		AC Crémant Sparkling Wine, Vouvray or Saumur
ITALY		Asti
SPAIN		Cava
NEW WORLD		New World premium sparkling wine
FORTIFIED WINES		
SPAIN		Fino or Manzanilla Dry Amontillado or dry Oloroso Blended medium or sweet Sherry
PORTUGAL		LBV Port 10 year old Tawny Port
NEW WORLD		Australian Muscat
Spirits and liqu recomme	eurs do not for ends that stude	rm part of the Unit Two assessment, however, the WSET® strongly ents are given the opportunity to taste the following spirits:
SPIRITS AND LIQU	EURS	
SCOTCH WHISKY		Single malt Scotch whisky
OTHER WHISK(E)Y		Blended Scotch whisky, Irish whiskey, Bourbon whiskey or Canadian whisky
COGNAC		VSOP or XO
OTHER BRANDY		Armagnac, Grappa, Marc or Spanish brandy
OTHER SPIRITS		Rum, Tequila, Vodka or Gin

#### 1 Assessment Method

#### Unit One

 Unit One will be assessed by a two-part WSET® Awards-set closed-book examination paper. A candidate will be required to pass each part with a minimum mark of 55%.

Part one comprises 50 multiplechoice questions. This part will assess knowledge and understanding across the unit.

Part two is a question paper requiring short written answers. This part will consist of four questions of twenty four marks each and one four mark question, and will assess the application of knowledge across the unit.

The unit examination paper is to be completed in 1 hour and 45 minutes.

All examination questions are based on the published learning outcomes and the recommended study materials contain the information required to answer these questions correctly.

#### Unit Two

• Unit Two will be an internally set and assessed blind tasting of two wines. The tasting paper will assess a student's application of the practical learning outcomes. The assessment brief will be provided by WSET® Awards. The practicaltasting examination is to be completed in 30 minutes. The Unit Two examination can only be set and marked by WSET® Approved Level 3 Internal Assessors. Candidates must sit both units at the same sitting. Only resit candidates who have achieved a pass in one unit are permitted to sit single units.

WSET® Awards does not offer aegrotat awards, all assessment requirements of the qualification must be met.

#### 2 Examination Administration

Examinations are conducted by WSET® Approved Programme Providers (APPs). Administratively, APPs must comply with the criteria and codes of practice set out in the Operating Handbook issued to all APPs.

#### 3 Reporting of Results

Results of examinations are issued by WSET® Awards as follows:

An all-candidate grade list along with student letters are issued to the APP, for communicating results to individual candidates. Timescale for results is 8 weeks from receipt of completed scripts.

Issue of certificates to successful candidates is via the APP.

### **Unit One** Multiple-choice

#### 4 About The WSET® Level 3 Award in Wines and Spirits Examination

The WSET® does not release past examination papers for this qualification.

#### **Unit One Multiple-choice Examination**

The multiple-choice examination papers are carefully compiled to reflect the weighting given to the learning outcomes of Unit One. The chart below gives a breakdown of the allocation of examination questions to each of the learning outcomes of Unit One.

#### **Examination Specification for MCQ Paper - Tracking Chart**

Learning Outcome	Assessment Criteria Ques	tions per Paper
1.	Location	7
	Viticulture	-
	Vinification	_
	Maturation and Bottling	_
	Cost Breakdown of Wine	
2.	France	26
	Italy	
	Spain	_
	Portugal	_
	Germany	_
	Central and South Eastern Europe	-
	Australia	_
	New Zealand	_
	South Africa	-
	North America	-
	South and Central America	=
	Factors influencing style, quality and price of wines	3
3.	Regions and districts	6
	Methods of production	-
	Factors influencing style, quality and price of wines	5
4.	Regions and districts	
	Methods of production	-
	Factors influencing style, quality and price of wines	5
5.	Production processes	8
	Spirits and liqueurs	-
	Factors influencing style, quality and price of spirit	- S
6.	Style characteristics	3
	Quality and price	
	Principles of food and wine pairing	_
	Sales and service	-
	Common faults	-
	Legal, social, health and safety issues	-
	Total questions	50

NOTE: Learning outcomes 3 and 4 will be assessed by a combination of 6 questions. Learning outcome 5 is only assessed by multiple choice questions.

#### Unit One Multiple-choice Examination

To give students an idea of the sort of questions which might be asked, here is a selection with answers at the end. The examination consists of **50** questions.

- Which one of the following descriptions best defines the style of Alsace Riesling?
  - a) Dry with high acidity and a petrol-like nose.
  - b) Medium-sweet with high acidity and a petrol-like nose.
  - c) Dry with low acidity and a honeved nose.
  - d) Medium-sweet with low acidity and a honeyed nose.
- 2. What grape variety is not used in the production of Port?
  - production of Port?
    a) Tinta Roriz.
  - b) Ugni Blanc.
  - c) Touriga Nacional.
  - d) Touriga Franca.
- 3. What is the principal grape variety in the Rosé d'Anjou blend?
  - a) Gamay.
  - b) Grolleau.
  - c) Malbec.
  - d) Cabernet Franc.

- 4. Which one of the following is an example of a low-trained, cane-pruned system of vine cultivation?
  - a) Guyot simple.
  - b) Gobelet.
  - c) Lyre.
  - d) GenevaDouble Curtain.
- 5. Which one of the following Champagne styles is the driest?
  - a) Sec.
  - b) Brut.
  - c) Extra Sec.
  - d) Extra Brut.
- 6. Which one of the following is a dry red wine?
  - a) Basac.
  - b) Madiran.
  - c) Savennieres.
  - d) Puligny-Montrachet.
- 7. Which region of Italy produces Gavi DOCG?
  - a) Piemonte.
  - b) Lombardia.c) Veneto.
  - c) Veneto.
  - d) Toscana.
- 8. Which one of the following pairs is correctly matched?
  - a) Condrieu and Marsanne.
  - b) Hermitage and Grenache.
  - c) Saint-Joseph and Syrah.
  - d) Côte-Rôtie and Cinsault.

- 9. How is tannin detected when tasting a red wine?
  - a) Burning sensation at the back of the mouth.
  - b) Stimulation of saliva at the sides of the tongue.
  - c) Mouth-drying sensation.
  - d) Woody smell.
- 10. What does the word "Quinta" mean on a bottle of Port?
  - a) Vintage.
  - b) Winery.
  - c) Grape variety.
  - d) Style.
- 11. Which one of the following is the base spirit used for Grand Marnier?
  - a) Brandy.
  - b) Vodka.
  - c) Rum.
  - d) Gin.
- 12. Condrieu AC wine is made from?
  - a) Syrah and Viognier
  - b) Syrah only
  - c) Viognier only
  - d) Viognier and Marsanne.

- 13. Which one of the following wine styles is entitled to be classified as AC Entre-Deux-Mers?
  - a) White wine only.
  - b) Red wine only.
  - c) White & red wine only.
  - d) White, red and rosé wine.
- 14. Which of the following is a dry red wine?
  - a) Nemea Agiorgitiko.
  - b) Weinviertel DAC.
  - c) Recioto della Valpolicella.
  - d) Ruster Ausbruch.
- 15. What are "criaderas"?
  - a) Stages in the solera system.
  - b) Warehouses for maturing Sherry.
  - c) Containers for shipping Sherry.
  - d) Mats on which grapes are dried.
- 16. Which one of the following statements is true?
  - a) Bourbon can be made anywhere in the USA.
  - b) Bourbon is made from malted barley only.
  - c) Canadian whisky is made from rye only.
  - d) Canadian whisky is usually pot-distilled.

- 17. In which state of Australia is Margaret River?
  - a) New South Wales.
  - b) Victoria.
  - c) South Australia.
  - d) Western Australia.
- 18. What is the name given to the process whereby the sediment is expelled from a bottle of Champagne?
  - a) Drawing off.
  - b) Riddling.
  - c) Racking.
  - d) Disgorgement.
- 19. Which one of the following spirits must be distilled from fruit?
  - a) Vodka.
  - b) Gin.
  - c) Armagnac.
  - d) Tequila.
- 20. Where is the Aconcagua valley?
  - a) Spain.
  - b) Chile.
  - c) Argentina.
  - d) California.

#### Key to Level 3 Award in Wines and Spirits Example Questions

1.	а
2.	b

- 3. b
- 4. a 5. d
- 6. b
- 7. a
- 8. c
- 9. c
- 10. b
- 11. a
- 12. c
- 14. a
- 15. a
- 16. a
- 17. d
- 18. d
- 19. c

### **Unit One** Written Examination

#### **Unit One Short Written Examination**

The paper will consist of four questions of equal weighting requiring brief written answers and one 4 mark question. The questions can be drawn from any area of the Unit One syllabus.

#### **Examination Specification for Short Written Paper - Tracking Chart**

Learning Outcome	Assessment Criteria	Questions per Paper
1.	Location	1 x 24 mark
	Viticulture	_
	Vinification	_
	Maturation and Bottling	_
	Cost breakdown of Wine	
2.	France	1 x 24 mark
	Italy	_
	Spain	_
	Portugal	_
	Germany	
	Central and South Eastern Europe	
	Australia	_
	New Zealand	_
	South Africa	_
	North America	_
	South and Central America	_
	Factors influencing style, quality and price of wine	s
3.	Regions and districts	1 x 24 mark
	Methods of production	_
	Factors influencing style, quality and price of wine	S
4.	Regions and districts	
	Methods of production	=
	Factors influencing style, quality and price of wine	S
6.	Style characteristics	1 x 24 mark
	Quality and price	_
	Principles of food and wine pairing	_
	Sales and service	
	Common faults	_
	Legal, social, health and safety issues	1 x 4 mark
	Total questions	5

NOTE: The assessment criteria covered in 6 may also be assessed in other questions on this paper.

Below is an example question.

- A customer who regularly purchases classic French wines requests New World alternatives. Recommend a suitable New World wine as a substitute for each of the wines listed, stating reasons for your selection.
  - a) Pouilly-Fumé:
  - b) Côte-Rôtie:
  - c) Saint-Emilion:
  - d) Margaux:
  - e) Chablis:

#### **Unit Two Tasting Examination**

In question one candidates will be required to blind taste two wines and produce written analysis using the WSET® Level 3 Systematic Approach to Tasting technique.

The candidate will be required to identify each wine and indicate the retail price band for both wines.

50 marks are allocated to this paper.



### **Examination Regulations**

#### 1 Entry Requirements

#### 1.1 Eligibility

- 1.1.1 Candidates applying to sit the examination must be over the legal minimum age for the retail purchase of alcoholic beverages in the country where the examination is being held, or be preparing for the examination as part of a recognised full time programme of study, or have obtained parental consent.
- 1.1.2 Candidates who are under the legal minimum age for the retail purchase of alcoholic beverages in the country where the examination is being held, or those who choose not to taste alcohol for health or religious reasons, will not be able to sample any alcoholic beverage as part of their course. These candidates will not be eligible to complete the assessment for Unit 2 of the Level 3 Award in Wines and Spirits. In such instances, candidates will receive a record of achievement on successful completion of Unit 1, but will not be awarded the Level 3 Award in Wines and Spirits qualification.
- 1.1.3 There are no restrictions on entry to the Level 3 Award in Wines and Spirits through overlaps with other qualifications or parts of qualifications.

#### 1.2 Recommended Prior Learning

- 1.2.1 It is recommended that candidates should hold the WSET® Level 2 Award in Wines and Spirits. Candidates who believe they have a sufficiently good understanding of the subjects covered by the Level 2 syllabus are advised to consult their prospective tutor before enrolment on a course of study for guidance on the accreditation of prior learning.
- 1.2.2 The indicative levels of literacy and numeracy required for the examination are as follows:

**literacy:** Level 2 of the UK basic skills national standards, or equivalent level of literacy in the language used for the examination.

**numeracy:** Level 2 of the UK basic skills national standards, or equivalent.

#### 2 Format and results

Candidates will be required to pass a closed-book examination, comprising two units

**Unit One:** A written assessment of two parts to be completed in one hour and 45 minutes. The paper comprises:

- 50 multiple-choice questions
- Four short written answers and one 4 mark question

A mark of 55% in each part is required to achieve a pass in this unit of the qualification.

Pass with Distinction
Pass with Merit
Pass
ail
ail unclassified
-

**Unit Two:** A practical tasting paper in the form of a blind tasting of **two wines** to be completed in 30 minutes. A mark of 55% is required to achieve a pass in this unit of the qualification.

In order to be awarded the WSET® Level 3 Award in Wines and Spirits, candidates must achieve a pass in both Units of the examination.

2.2 Candidates who successfully complete both units will be issued with a WSET® Level 3 Award in Wines and Spirits and will receive an overall grade based on their aggregate mark over all examination papers.

A record of achievement will be issued to those candidates who have passed individual units, indicating the grades achieved. Once all units are completed, a final result will be issued.

Results for successful candidates will be issued to APPs within 8 weeks from receipt of completed scripts.

2.3 Successful candidates can apply to use the term WSET® Certified on their letterhead or business card. Contact credentials@wset.co.uk for more information.

#### 3 Reasonable Adjustments

Examination candidates who have special examination requirements, which are supported by independent written assessment are requested to notify the examinations officer at their APP of any such requirement at the time of enrolment. Further guidance for examination officers and candidates is available from WSET® Awards as required. It is the policy of WSET® Awards that such candidates should not be placed at a disadvantage in the examinations.

Candidates are responsible for informing their APP of any such requirement at the time of enrolment.

#### 4 Resits

Candidates may apply to resit individual units if they are unsuccessful. There is no limit on the number of attempts that may be made.

Candidates resitting failed units will be ineligible for any grade in excess of Pass with Merit for the WSET® Level 3 Award in Wines and Spirits.

Candidates who have passed units are not permitted to retake them to improve their grade.



#### 5 Examination Conditions and Conduct

- 5.1 It is a condition of entry that candidates agree to the following specific conditions:
  - at the start of the examination all candidates must supply the invigilator with proof of identity in the form of photographic ID
  - the examination is to be completed in the time specified for each unit
  - no reference is to be made to any material, in whatever form, other than the examination question paper and answer sheet
  - no communication of any kind between candidates is permitted
  - the use of electronic devices of any kind is prohibited
  - the use of dictionaries of any kind is prohibited
  - the use of audible "alarms" on any clock or watch is prohibited
  - candidates who arrive after the published start time may be allowed to enter the room at the discretion of the invigilator and only if other candidates are not compromised
  - candidates may not leave the room until the first 15 minutes of the examination time have

- candidates who complete the examination/assessment early may leave the examination room up until the last 10 minutes providing they do not disturb other candidates, no re-admission is permitted
- invigilators have no authority to comment upon, interpret, or express an opinion on any examination question
- any candidate who is suspected of misconduct will be advised to leave the examination hall immediately and their examination paper will be submitted to the Examination Panel to determine its validity and any future ban on sitting papers
- no examination question papers are to be removed from the examination hall, candidates who fail to submit the question paper with their answer sheet will be deemed quilty of misconduct.
- 5.2 Candidates also agree to abide by the invigilator's instructions. Failure to do so may render a candidate's results invalid.
- 5.3 Examination papers submitted for marking become the property of WSET® Awards and will not be returned to candidates.

### 6 Examination Feedback, Enquiries and Appeals

Candidates requiring feedback and/or an enquiry (re-mark) on their examination paper should contact their APP and request an Application Form for Feedback and Enquiries Against Examination Results. The form must be completed and submitted to WSET® Awards along with the appropriate fee within 12 weeks of the date of the examination. Any request received outside of this time frame will not be reviewed. Feedbacks and enquiries will be issued within 8 weeks of receipt by WSET® Awards.

Any candidate unsatisfied with the result of an enquiry of an examination paper should contact the APP and request an Appeal against Examination Results Application Form, which must be completed and returned to WSET® Awards, together with the appropriate fee, no more than 10 working days following notification of the enquiry decision. Appeals received outside of this time frame will not be reviewed. Appeals will be issued within 8 weeks of receipt by WSET® Awards.

#### 7 Student Satisfaction

Should any student have concerns that their APP is not providing the service that they expect, or is behaving in a way that is inconsistent with the standards required in terms of administration, tuition or examinations they should first take this up with their APP. If this does not lead to a satisfactory resolution, students are asked to contact our Quality Assurance Manager, by email at awards@wset.co.uk. Please note that all complaints will be dealt with confidentially, but WSET® Awards cannot act on anonymous complaints.

#### 8 WSET® Awards Regulations

WSET® Awards reserve the right to add to or alter any of these regulations as it thinks fit.



	·
-	

_
_


Wine and Spirit Education Trust 39-45 Bermondsey Street, London SE1 3XF United Kingdom Email: wset@wset.co.uk Internet: www.wsetglobal.com

© Wine & Spirit Education Trust 2012

All rights reserved. No part of this publication may be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording or any information storage or retrieval system, without the prior permission in writing from the publishers.

Design and artwork by Design Study Limited 020 8763 2582 • Printed by LEA Printers 0845 232 2322

#### **WSET® Contacts**

Wine & Spirit Education Trust International Wine & Spirit Centre • 39-45 Bermondsey Street • London • SE1 3XF • United Kingdom

To obtain a list of Approved Programme Providers (APPs) closest to you, where you can study or sit an examination, please see the WSET® website: www.wsetglobal.com

To obtain the APP Registration Pack, a copy of our Diversity and Equality Policy and our Customer Service Statement

Contact WSET® Awards

Telelphone: +44 (0)20 7089 3840 • Fax: +44 (0)20 7089 3846

email: awards@wset.co.uk

For any other enquiries, please see the WSET® website:

www.wsetglobal.com or contact WSET® Awards

WSET® gratefully acknowledges the support of the following CORPORATE PATRONS in helping to promote excellence in wine and spirit product training and qualifications:

#### **GOLD Patrons**







Laithwaites

majestic.co.uk



THE VINTNERS' COMPANY



#### **SILVER Patrons**

















**BROWN-FORMAN** 

TREASURY WINE ESTATES

#### **BRONZE Patrons**









GRUPO CODORNIU



























for the facts drinkaware.co.uk



Wine & Spirit Education Trust International Wine & Spirit Centre 39-45 Bermondsey Street London SE1 3XF

Telephone: +44 (0)20 7089 3800 Fax: +44 (0)20 7089 3847 email: wset@wset.co.uk website: www.wsetglobal.com