



MGMT*2150 Introduction to Canadian Business Management

Summer 2020

Section: DE01

School of Hospitality, Food and Tourism Management

Credit Weight: 0.50

Course Details

Calendar Description

This is an introductory course in the fundamentals of business management in Canada. Students will be exposed to the basic functions of business and management. This course will also cover small business and entrepreneurship, forms of business ownership, competing in the global business environment and the economic and political realities of business in Canada today. Note: Students registered in the B.Comm program are required to select MGMT*1000 Introduction to Business.

Pre-Requisite(s): None

Co-Requisite(s): None

Equate(s): HTM*2150

Restriction(s): MGMT*1000; Not available to students in the B.Comm. program.

Method of Delivery: Online

Final Exam

Date: Friday, August 7, 2020

Time: 5:30pm ET to 7:30pm ET

Location: Online via the **Quizzes** tool in CourseLink using Respondus LockDown Browser and Monitor

Instructional Support

Instructor

MirHossein TabatabaeiLotfi

Email: mtabatab@uoguelph.ca

Office: By Appointment

Learning Resources

Required Textbook

Title: The Future of Business

Author(s): Norm Althouse, Laura Allan, and Christopher Hartt

Edition / Year: 5th Edition / 2017

Publisher: Nelson Education

ISBN: 9780176570255

The textbook is available in print format for a 2-hour sign-out. It can be picked up from the Reserve Desk at the McLaughlin Library. In **Ares**, see "Reserve Item Details" for the location, status, and call number of this item. Note the call number displayed for this item and show it to Reserve Desk staff.

You may purchase the textbook at the [Guelph Campus Co-op Bookstore](https://bookstore.coop/) or the [University of Guelph Bookstore](http://www.bookstore.uoguelph.ca/). Please note that DE textbooks are located in the Distance Education section of the University of Guelph Bookstore.

<https://bookstore.coop/>

<http://www.bookstore.uoguelph.ca/>

Course Website

[CourseLink](https://courselink.uoguelph.ca) (powered by D2L's Brightspace) is the course website and will act as your classroom. It is recommended that you log in to your course website every day to check for announcements, access course materials, and review the weekly schedule and assignment requirements.

<https://courselink.uoguelph.ca>

Ares

For this course, you will be required to access course reserve materials through the University of Guelph McLaughlin Library. To access these items, select **Ares** on the

navbar in CourseLink. Note that you will need your Central Login ID and password in order to access items on reserve.

For further instructions on accessing reserve resources, visit [How to Get Course Reserve Materials](#).

If at any point during the course you have difficulty accessing reserve materials, please contact the e-Learning Operations and Reserve Services staff at:

Tel: 519-824-4120 ext. 53621

Email: libres2@uoguelph.ca

Location: McLaughlin Library, First Floor, University of Guelph

<http://www.lib.uoguelph.ca/find/find-type-resource/course-reserves-ares/how-get-course-reserve-material>

Learning Outcomes

Course Learning Outcomes

By the end of the course, you should be able to:

1. Demonstrate general knowledge and understanding of the fundamental concepts and principles of business associated with six key functional areas: Accounting, Finance, Operations, Human Resources, Marketing, and Management (General and Strategic);
2. Describe the roles of small business and entrepreneurship in job growth and demonstrate general knowledge of the principles of starting a business and analyzing businesses;
3. Explain the significance of the macro environment to the success of businesses;
4. Demonstrate general knowledge and understanding of the political, economic, social, technological and global environments;
5. Display self-management skills by keeping up with and meeting course requirements;
6. Analyze and evaluate class concepts with peer learners in discussion forums;
7. Analyze and evaluate ethics and socially responsible practices in the workplace through peer discussions;
8. Apply course concepts to news as it applies to real world businesses; and
9. Apply strategic management and other course concepts to your career planning including your vision, goals and objectives.

Teaching and Learning Activities

Method of Learning

The course is structured to provide you with an introduction to many different facets of business and the business environment. It will include online discussions, quizzes, a business news analysis, a personal strategic plan, and a final exam. Ungraded activities are also provided for self-assessment purposes. You will be encouraged to bring examples from your own background and experience in ways that relate directly to course material. See **Assessments** for more details.

Course Structure

This course is divided into six (6) units:

- Unit 01 (1 week): Canadian Business Environment – Politics and Economics
- Unit 02 (2 weeks): Canadian Business Environment – Social, Technology, and Global Business
- Unit 03 (2 weeks): Entrepreneurship, Small Business, and Analyzing the Business
- Unit 04 (2 weeks): Management
- Unit 05 (2 weeks): Human Resources and Marketing
- Unit 06 (3 weeks): Operations, Accounting and Finance

What to Expect for Each Unit

All six units are structured in a similar manner: there are required readings, instructor's notes and self-guided (ungraded) activities. Some units also include discussions and assignments. Each unit ends with an opportunity to test your knowledge (ungraded) where you will define key terms and concepts. This will help you make sure you understand what you are reading and help you prepare for the quizzes and the assignments.

At the end of each week, you will also find a handy checklist to help keep you on track.

Note: It is strongly recommended that you follow the Schedule. The Schedule outlines what you should be working on during each week of the course. By following the Schedule, you will be better prepared to complete course assignments and will be able to participate more effectively in the online discussions.

Instructor's Notes

Each unit contains instructor's notes. These notes will be used to supplement the material in the textbook and required readings. My notes will focus only on a few of the more complex issues and concepts discussed in the weekly readings. Where

appropriate, I will also expand on the concepts and give additional examples to help with your understanding.

An important part of online learning is staying actively engaged with your classmates throughout the semester. Think of the course website as your online learning community!

This course has been designed so that you may work collaboratively through the online discussion forums. Check out the discussion questions to see if there is one you can answer early in the week so that you can be engaged in the discussion through-out the week.

Discussions

Here are the discussion forums for this course:

- **Introduction:** Take some time to share some information about yourself and your career goals with your discussion group and learn more about your classmates in your group.
- **Discussions:** There are nine (9) weeks of discussion. Discussions are required in Units 01, 02, 03, 04, 05. For more information, please refer to **Assessments**.
- **Class Forums:** These discussion forums are where to post direct inquiries to the course instructor or class-wide messages.
 - **Ask your Instructor:** Use this forum for questions about specific content, readings, assignments, or other questions or comments. Your instructor will monitor this area frequently and respond to questions or concerns.
 - **Ask your Classmates:** Use this forum for any questions or comments that you want to discuss with the whole class.

You can access the discussion forums by clicking on **Discussions**. Remember to check the discussion forums often.

Schedule

It is strongly recommended that you follow the course schedule provided below. The schedule outlines what you should be working on each week of the course and lists the important due dates for the assessments. By following the schedule, you will be better prepared to complete the assessments and succeed in this course.

Unit 01: Canadian Business Environment – Politics and Economics

Week 1 – Thursday, May 7 to Sunday, May 17

Readings

- Textbook: Prologue

- "A Guide to your Future Success in Business" contains several self-tests.
- Take as many of the self-tests as you can to help you to understand yourself better.
- Textbook: Part I – Introduction to Business
- Textbook: Part II – The Business Environment
 - Chapter 1 - Political Environment: Government's Impact on Business
 - Chapter 1 contains a "making ethical choices" case. Review and reflect on how you would answer this question.
 - Chapter 2 - Economic Environment: The Fundamental Connection
 - Chapter 2 includes a critical thinking case. Read and answer the questions.
- CourseLink: Instructor's Notes
 - Concept 1: Government's Role in Business
 - Concept 2: Monopolistic Competition

Activities

- Familiarize yourself with the course website by selecting **Start Here** on the navbar.
- Review **Outline** and **Assessments** on the course website to learn about course expectations, assessments, and due dates.
- Confirm your access to the course reserve materials by selecting **Ares** on the navbar.
- Activity 1.1: Video and Reflection (select **Ares** on the navbar)
 - The Progression of Economic Value
- Activity 1.2: Short Answer Self-Test Questions
- Activity 1.3: Key Concepts
- Ungraded Quiz (select **Quizzes** from the Tools dropdown list in the navbar)

Assessments

- **Introduction: Brief Biography with Career Goals**
Closes: Sunday, May 17 at 11:59 pm ET
- Contribute to **Discussion Week 1**
Closes: Sunday, May 31 at 11:59 pm ET

Unit 02: Canadian Business Environment – Social, Technology, and Global Business

Week 2 - Monday, May 18 to Sunday, May 24

Readings

- Textbook: Chapter 3 - Social Environment: Trends, Corporate Responsibility, and Business Ethics
 - Chapter 3 contains “Creating the Future of Business” about a local social entrepreneur. Read the case and reflect on how you would answer the questions.
- Ares:
 - BK Communique Author Lists Blog. Five Companies That Are Not What You Thought They Would Be
 - Good Company Authors Rate Companies based on Good Employer, Good Seller and Good Steward.
 - Council of Canadians. Maude Barlow
 - Explore and read about Maude Barlow and the Council of Canadians (explore the links and website – read things that interest you)
 - Ethisphere. Ethisphere Announces 124 Companies to Make the 2017 World’s Most Ethical Companies List
 - Ethisphere ranks companies based on their ethics. Explore the companies as well as the methodology of how they are ranked
 - Ethisphere. World’s Most Ethical Companies Honorees
- CourseLink: Instructor’s Notes
 - Concept 1: Social Responsibility and Stakeholders

Activities

- Activity 2.1: Videos and Reflection (select **Ares** on the navbar)
 - Animated story of “Good Company”

Assessments

- **Plan for Success**
Closes: Sunday, May 24 at 11:59 pm ET (submit using **Dropbox**)
- Continue contributing to **Discussion Weeks 1 and 2**
Closes: Sunday, May 31 at 11:59 pm ET

Week 3 – Monday, May 25 to Sunday, May 31

Readings

- Textbook: Chapter 4 - Technological Environment: Managing Technology
 - Chapter 4 contains a "making ethical choices" case. Review and reflect on how you would answer this question.

- Textbook: Chapter 5 - International Environment: The Global Marketplace
 - At the end of Chapter 5, there is a critical thinking case. Read and reflect on your answers to the questions.
- Ares:
 - Not so simple; Brexit and trade
 - How to make Brexit manageable
- CourseLink: Instructor's Notes
 - Concept 1: Technology Change
 - Concept 2: Globalization

Activities

- Activity 3.1: Videos and Reflection (select **Ares** on the navbar)
 - Global Business Issues (Segment 2)
 - Global Marketing (Segment 1)
- Activity 3.2: Video and Reflection (select **Ares** on the navbar)
 - How Brexit Could Actually Make the EU Stronger
- Activity 3.3: Short Answer Self-Test Questions
- Activity 3.4: Key Concepts

Assessments

- **Quiz 1**
 Opens: Thursday, May 28 at 12:01 am ET
 Closes: Sunday, May 31 at 11:59 pm ET
- Continue contributing to **Discussion Weeks 1, 2 and 3**
 Closes: Sunday, May 31 at 11:59 pm ET

Unit 03: Entrepreneurship, Small Business, and Analyzing the Business

Week 4 – Monday, June 1 to Sunday, June 7

Readings

- Textbook: Chapter 6 - Entrepreneurship and Small Business
 - Read Chapter 6 "Sustainable Business, Sustainable World" box and reflect on the critical thinking questions. If you are interested in becoming an entrepreneur, take the self- assessments at the end of the chapter.
- CourseLink: Instructor's Notes
 - Concept 1: Entrepreneurship and Social Entrepreneurship

Activities

- Activity 4.1: Videos and Reflection (select **Ares** on the navbar)
 - Kauffman Sketchbook – “Three Things”
 - Steve Jobs’ Advice for Entrepreneurs
- Activity 4.2: True Colors Personality Test
 - Discuss whether you would be a successful entrepreneur from a personality perspective

Assessments

- Contribute to **Discussion Week 4**
Closes: Sunday, June 14 at 11:59 pm ET

Week 5 – Monday, June 8 to Sunday, June 14

Readings

- Textbook: Chapter 7 - Understanding the Business: Analysis
 - Read the Making Ethical Choices and reflect on your answer to the question.
- Textbook: Chapter 8 - Forms of Business Ownership
 - If you are interested in becoming a franchisee, there are self-assessment questions near the end of chapter 8.
- Ares: Social Business
 - Muhammad Yunus created the business form and concept of "Social business". In this article he defines what it is and what its purpose is.
- CourseLink: Instructor’s Notes
 - Concept 1: Porter’s Five Forces
 - Concept 2: Forms of Business Ownership

Activities

- Activity 5.1: Videos and Reflection (select **Ares** on the navbar)
 - Creating Business to Solve Problems (Segment 4)
 - Philosophy of a Social Business (Segment 7)
- Activity 5.2: Short Answer Self-Test Questions
- Activity 5.3: Key Concepts

Assessments

- Continue contributing to **Discussion Weeks 4 and 5**
Closes: Sunday, June 14 at 11:59 pm ET

- Submit two selected discussion posts from **Discussion Weeks 1 through 5** and submit to **Dropbox**
Due: Sunday, June 14 at 11:59 pm ET

Unit 04: Management

Week 6 – Monday, June 15 to Sunday, June 21

Readings

- Textbook: Chapter 9 - Management and Leadership in Today's Organization
 - Read the "Sustainable Business, Sustainable World" for this chapter. Reflect on the answers to the critical thinking questions.
- Ares: The Strategic Plan is Dead. Long Live Strategy (optional)
 - Your text introduces you to strategic planning. This article gives you some additional ways to think about it. Do you agree with the author's view? Why or why not?
- CourseLink: Instructor's Notes
 - Concept 1: Strategic Planning

Activities

- Activity 6.1: Videos and Reflection (select **Ares** on the navbar)
 - Steve Jobs talks about managing people
 - Richard St. John's 8 secrets of success
 - Leadership Styles – Geese, Eagles & Turkeys

Assessments

- **Business News Analysis**
Due: Wednesday, June 17 at 11:59 pm ET (submit using **Dropbox**)
- **Quiz 2**
Opens: Thursday, June 18 at 12:01 am ET
Closes: Sunday, June 21 at 11:59 pm ET
- Contribute to **Discussion Week 6**
Closes: Sunday, June 28 at 11:59 pm ET

Week 7 – Monday, June 22 to Sunday, June 28

Readings

- Textbook: Chapter 10 - Designing Organizational Structures
 - Chapter 10 contains a "making ethical choices" case. Review and reflect on how you would answer this question.
- Textbook: Chapter 11 - Motivating Employees

- Read "Investing in Employees" and reflect on the critical thinking questions.
- CourseLink: Instructor's Notes
 - Concept 1: Degree of Centralization
 - Concept 2: Expectancy Theory

Activities

- Activity 7.1: Videos and Reflection (select **Ares** on the navbar)
 - Daniel Pink on Motivation
 - Daniel Pink – One Sentence Project
- Activity 7.2: Short Answer Self-Test Questions
- Activity 7.3: Key Concepts

Assessments

- Continue contributing to **Discussion Weeks 6 and 7**
Closes: Sunday, June 28 at 11:59 pm ET

Unit 05: Human Resources and Marketing

Week 8 – Monday, June 29 to Sunday, July 5

Readings

- Textbook: Chapter 12 - Managing Human Resources and Labour Relations
 - Review the Sustainable Business, Sustainable World box and reflect on how you would respond to the critical thinking questions.
- CourseLink: Instructor's Notes
 - Concept 1: Labour Relations

Activities

- Activity 8.1: Video and Reflection (select eReserve on the navbar)
 - Putting the Human back into Human Resources. Mary Schaefer. TEDx Wilmington

Assessments

- Contribute to **Discussion Week 8**
Closes: Sunday, July 12 at 11:59 pm ET

Week 9 – Monday, July 6 to Sunday, July 12

Readings

- Textbook: Chapter 13 - Marketing: The Customer Focus

- In this chapter, "Making Strong Connection with Market Pays Off" discusses some things that Tim Horton's is doing. Review and reflect on how you would answer the critical thinking questions.
- Textbook: Chapter 14 - Creating Marketing Strategies
 - Chapter 14 contains a "making ethical choices" case. Review and reflect on how you would answer this question.
- CourseLink: Instructor's Notes
 - Concept 1: Core Value Proposition
 - Concept 2: 4 Ps

Activities

- Activity 9.1: Videos and Reflection (select **Ares** on the navbar)
 - What is Branding?
 - Value based pricing
 - 9 Pricing Rules for Entrepreneurs
 - Economics – Externalities
- Activity 9.2: Short Answer Self-Test Questions
- Activity 9.3: Key Concepts

Assessments

- **Quiz 3**
 Opens: Thursday, July 9 at 12:01 am ET
 Closes: Sunday, July 12 at 11:59 pm ET
- Continue contributing to **Discussion Weeks 8 and 9**
 Closes: Sunday, July 12 at 11:59 pm ET
- Submit two selected discussion posts from **Discussion Weeks 6 through 9** to **Dropbox**
 Due: Sunday, July 12 at 11:59 pm ET

Unit 06: Operations, Accounting and Finance

Week 10 – Monday, July 13 to Sunday, July 19

Readings

- Textbook: Chapter 15 - Achieving World-Class Operations Management
 - While reading this chapter, review the Sustainable Business, Sustainable World box and reflect on how you would respond to the critical thinking questions.
- CourseLink: Instructor's Notes
 - Concept 1: Supply Chain Management

Activities

- Activity 10.1: Videos and Reflection (select **Ares** on the navbar)
 - Operations Management
 - Emirates Catering

Week 11 – Monday, July 20 to Sunday, July 26

Readings

- Textbook: Chapter 16 - Accounting for Financial Success
 - This chapter includes a "Sustainable Business, Sustainable World" box. Review and reflect on how you would answer the critical thinking questions.
- Textbook: Chapter 17 - Understanding Money and the Canadian Financial System
 - This chapter includes a "Sustainable Business, Sustainable World" box. Review and reflect on how you would answer the critical thinking questions.
- Ares: Yahoo Canada Finance (optional)
 - Browse through the various articles and data. What did you learn from the articles?
- CourseLink: Instructor's Notes
 - Concept 1: Financial Statements
 - Concept 2: Triple Bottom Line

Activities

- Activity 11.1: Videos and Reflection (select **Ares** on the navbar)
 - What is Accounting?
 - CGAs: Canada's Accounting Business Leaders
 - Banking Explained – Money and Credit

Assessments

- **Personal Strategic Plan** (submit to **Dropbox**)
Due: Wednesday, July 22 at 11:59 pm ET

Week 12 – Monday, July 27 to Friday, July 31

Readings

- Textbook: Chapter 18 - Finance: Maximizing the Value
 - This chapter includes an "Expanding around the globe" box. Review and reflect on the critical thinking questions.

- Textbook: Appendix “A Basic Understanding of Our Legal System”
- CourseLink: Instructor’s Notes
 - Concept 1: Debt vs. Equity Financing

Activities

- Activity 12.1: Video and Reflection (select **Ares** on the navbar)
 - Warrant Buffet on Risk Management
- Activity 12.2: Short Answer Self-Test Questions
- Activity 12.3: Key Concepts

Assessments

- **Quiz 4**
 Opens: Wednesday, July 29 at 12:01 am ET
 Closes: Friday, July 31 at 11:59 pm ET

Assessments

The grade determination for this course is indicated in the following table. A brief description of each assessment is provided below. Select **Content** on the navbar to locate **Assessments** in the table of contents panel to review further details of each assessment. Due dates can be found under the Schedule heading of this outline.

Table 1: Course Assessments

Assessment Item	Weight	Learning Outcomes
Brief Biography with Career Goals	1%	9
Plan for Success	2%	5
Discussions (9 weeks graded twice x 10%)	20%	1,2,3,4,5,6 and 7
Quizzes (4 x 3%)	12%	1,2,4,5
Business News Analysis Paper	20%	2,3,4,5,8
Personal Strategic Plan	20%	1,4,9
Final Exam	25%	1,2,3,4,5,6 and 7
Total	100%	

Assessment Descriptions

Brief biography with Career Goals

Introduce yourself to your discussion group; in addition to some basic facts like your year in school and your major, please include your current career goals and how you see that this course fits in with them.

Plan for Success

This one-page document (Arial or Times New Roman, 12pt, 1.5 spacing) is your plan for how you will succeed in MGMT2150DE. After familiarizing yourself with the course - plan for how you will work through the course during the semester and what learning opportunities you will commit to doing. Include what grade you are intending to work for (grades are earned, not given) and how you intend to achieve that grade - your plan for success in the course.

Discussions

You will be assigned to a group at the beginning of the course. The purpose of the group is to facilitate a smaller discussion environment. Being in a group will allow you to get to know a small section of your classmates in a way that being swallowed up in a large group of students would not permit. Only members of your group will be able to see your posts.

Posts of approximately 150 to 200 words would be appropriate: one post for answering one question. The more time you spend discussing the material of the course together in your group, the better prepared you will be for the major assignments in the course. Try to talk together as often as possible. This will improve your understanding of the material and your grades will probably improve.

Business News Analysis

You will read articles in the business newspapers and press regularly that relate to class readings and for this assignment, you will select three (3) articles that best illustrate what you have learned and discuss the concepts from the text and how the article enhances your understanding of the course materials. Thus, you will make the linkages between course concepts and real-world business news. The submission will consist of 3 newspaper articles, and each article should be about one page (Arial or Times New Roman, 12pt, single spacing).

Personal Strategic Plan

In this assignment, you will apply course concepts about strategic planning, including SWOT, vision, mission, goals and objectives to your life and career planning. You may use bullet points for parts of the assignment, such as for your SMART goals or your SWOT. Please work to be thorough, but concise. This assignment should be about 3 to

4 pages in length (double-spaced or utilizing headings, space and bullet points with a single-spaced format).

Final Exam

This course requires the use of Respondus LockDown Browser and Monitor (webcam) to proctor your online final exam within CourseLink. Use of Lockdown Browser with a webcam has been implemented to maintain the academic integrity of the final exam. You must [download and install LockDown Browser and Monitor](#) to complete the practice test and final exam. While writing the practice test and final exam, you must show your university issued identification card during the Respondus Startup Sequence.

The final exam is cumulative and will test your knowledge of Units 01 through 06, including readings, discussions, assignments, and quizzes.

The final exam will be delivered online via the **Quizzes** tool. The exam is 2 hours in length. The final exam is scheduled for Friday, August 7 from 5:30pm ET to 7:30pm ET.

Similar to a sit-down exam where you must arrive prior to the start of the exam, it is highly recommended that you enter the online exam environment in Respondus at least 20-30 minutes before the end of the available window to allow enough time for you to complete the Respondus Startup Sequence and ensure that you have the full two hours for the exam.

Please be sure to review the Using Respondus Lockdown Browser and Monitor instructions by selecting **Content** on the navbar to locate **Assessments** in the table of contents panel.

Important Note: There is a mandatory practice test that you are required to take before the online exam. The purpose of the practice test is to ensure that Respondus LockDown Browser and Monitor is set up properly and that you are comfortable using the software.

If you have any questions regarding the use of Respondus Lockdown Browser and Monitor or if you encounter any technical issues during the practice test or final exam, please contact CourseLink Support at courselink@uoguelph.ca or 519-824-4120 ext. 56939.

University of Guelph degree and associate diploma students must check [WebAdvisor](#) for their examination schedule. Open Learning program students must check the [Open Learning Program Final Examination Schedule](#) for their examination schedule.

<http://www.respondus.com/lockdown/download.php?id=273932365>

<https://webadvisor.uoguelph.ca>

<http://opened.uoguelph.ca/student-resources/Open-Learning-Program-Final-Exam-Schedule>

<http://opened.uoguelph.ca/student-resources/final-exams>

Course Technology Requirements and Technical Support

CourseLink System Requirements

You are responsible for ensuring that your computer system meets the necessary [system requirements](#). Use the [browser check](#) tool to ensure your browser settings are compatible and up to date. (Results will be displayed in a new browser window).

<http://spaces.uoguelph.ca/ed/system-requirements/>

<https://courselink.uoguelph.ca/d2l/systemCheck>

Respondus LockDown Browser and Monitor Requirements

Respondus LockDown Browser is a locked browser for taking quizzes in CourseLink. It prevents you from printing and copying; using other operating software; using search engines (e.g., going to another URL); communicating via instant messaging; and it blocks non-web-related software (e.g., Adobe PDF, Microsoft Word).

Respondus Monitor is a companion application for LockDown Browser that uses webcam and video technology to ensure academic integrity during online exams. The software captures video during the exam and allows the instructor to review the video once the exam is completed.

In order to use Respondus LockDown Browser and Monitor, you must meet the following technical requirements so that you can take the practice test and final exam:

1. Operating Systems: Windows 10, 8, 7; Mac OS X 10.10 or higher.
2. Memory: Windows 2 GB RAM; Mac 512 MB RAM.
3. For Mac users: Safari must function properly on the computer.
4. Mac users must have Adobe Flash Player installed to Safari, even if a different browser is normally used.
5. Functioning webcam and microphone. The webcam and microphone can be built into your computer or can be the type that plugs in with a USB cable. (You will be required to do an environment scan of your room, so please ensure you can move your computer, laptop or webcam for this scan.)
6. A broadband Internet connection. It is recommended that you access the Internet via a wired connection.

If you have any concerns about meeting system requirements, contact [CourseLink Support](#). They will work with you to find alternative solutions or make alternative arrangements.

<http://spaces.uoguelph.ca/ed/contact-us/>

Technical Skills

As part of your online experience, you are expected to use a variety of technology as part of your learning:

- Manage files and folders on your computer (e.g., save, name, copy, backup, rename, delete, and check properties);
- Install software, security, and virus protection;
- Use office applications (e.g., Word, PowerPoint, Excel, or similar) to create documents;
- Be comfortable uploading and downloading saved files;
- Communicate using email (e.g., create, receive, reply, print, send, download, and open attachments);
- Navigate the CourseLink learning environment and use the essential tools, such as **Dropbox**, **Quizzes**, **Discussions**, and **Grades** (the instructions for this are given in your course);
- Access, navigate, and search the Internet using a web browser (e.g., Firefox, Internet Explorer); and
- Perform online research using various search engines (e.g., Google) and library databases.

Technical Support

If you need any assistance with the software tools or the CourseLink website, contact CourseLink Support.

CourseLink Support

University of Guelph

Day Hall, Room 211

Email: courselink@uoguelph.ca

Tel: 519-824-4120 ext. 56939

Toll-Free (CAN/USA): 1-866-275-1478

Walk-In Hours (Eastern Time):

Monday thru Friday: 8:30 am–4:30 pm

Phone/Email Hours (Eastern Time):

Monday thru Friday: 8:30 am–8:30 pm

Saturday: 10:00 am–4:00 pm

Sunday: 12:00 pm–6:00 pm

Course Specific Standard Statements

Acceptable Use

The University of Guelph has an [Acceptable Use Policy](#), which you are expected to adhere to.

<https://www.uoguelph.ca/ccs/infosec/aup>

Communicating with Your Instructor

During the course, your instructor will interact with you on various course matters on the course website using the following ways of communication:

- **Announcements:** The instructor will use **Announcements** on the Course Home page to provide you with course reminders and updates. Please check this section frequently for course updates from your instructor.
- **Ask Your Instructor Discussion:** Use this discussion forum to ask questions of your instructor about content or course-related issues with which you are unfamiliar. If you encounter difficulties, the instructor is here to help you. Please post general course-related questions to the discussion forum so that all students have an opportunity to review the response. To access this discussion forum, select **Discussions** from the **Tools** dropdown menu.
- **Email:** If you have a conflict that prevents you from completing course requirements, or have a question concerning a personal matter, you can send your instructor a private message by email. The instructor will respond to your email within 48 to 72 hours.

Netiquette Expectations

For distance education courses, the course website is considered the classroom and the same protections, expectations, guidelines, and regulations used in face-to-face settings apply, plus other policies and considerations that come into play specifically because these courses are online.

Inappropriate online behaviour will not be tolerated. Examples of inappropriate online behaviour include:

- Posting inflammatory messages about your instructor or fellow students;
- Using obscene or offensive language online;
- Copying or presenting someone else's work as your own;
- Adapting information from the Internet without using proper citations or references;
- Buying or selling term papers or assignments;
- Posting or selling course materials to course notes websites;
- Having someone else complete your quiz or completing a quiz for/with another student;
- Stating false claims about lost quiz answers or other assignment submissions;

- Threatening or harassing a student or instructor online;
- Discriminating against fellow students, instructors, and/or TAs;
- Using the course website to promote profit-driven products or services;
- Attempting to compromise the security or functionality of the learning management system; and
- Sharing your username and password.

Submission of Assignments to Dropbox

All assignments for this course should be submitted electronically via the online **Dropbox** tool. When submitting your assignments using the **Dropbox** tool, do not leave the page until your assignment has successfully uploaded. To verify that your submission was complete, you can view the submission history immediately after the upload to see which files uploaded successfully. The system will also email you a receipt. Save this email receipt as proof of submission.

Be sure to keep a back-up copy of all of your assignments in the event that they are lost in transition. In order to avoid any last-minute computer problems, your instructor strongly recommend you save your assignments to a cloud-based file storage (e.g., Google Docs), or send to your email account, so that should something happen to your computer, the assignment could still be submitted on time or re-submitted.

It is your responsibility to submit your assignments on time as specified on the Schedule. Be sure to check the technical requirements and make sure you have the proper computer, that you have a supported browser, and that you have reliable Internet access. Remember that **technical difficulty is not an excuse not to turn in your assignment on time**. Don't wait until the last minute as you may get behind in your work.

If, for some reason, you have a technical difficulty when submitting your assignment electronically, please contact your instructor or [CourseLink Support](#).

<http://spaces.uoguelph.ca/ed/contact-us/>

Late Policy

If you choose to submit your individual assignments to the **Dropbox** tool late, the full allocated mark will be reduced by 5% per day after the deadline for the submission of the assignment to a limit of six days at which time access to the **Dropbox** folder will be closed.

Extensions will be considered for medical reasons or other extenuating circumstances. If you require an extension, discuss this with the instructor as soon as possible and well before the due date. Barring exceptional circumstances, extensions will not be granted once the due date has passed. These rules are not designed to be arbitrary, nor are they inflexible. They are designed to keep you organized, to ensure that all students

have the same amount of time to work on assignments, and to help to return marked materials to you in the shortest possible time.

Obtaining Grades and Feedback

Unofficial assessment marks will be available in the **Grades** tool of the course website.

Your instructor will have grades posted online within 2 weeks of the submission deadline, if the assignment was submitted on time. Once your assignments are marked you can view your grades on the course website by selecting **Grades** from the **Tools** dropdown menu on the navbar. Your course will remain open to you for seven days following the last day of the final exam period.

University of Guelph degree students can access their final grade by logging into [WebAdvisor](#) (using your U of G central ID). Open Learning program students should log in to the [OpenEd Student Portal](#) to view their final grade (using the same username and password you have been using for your courses).

<https://webadvisor.uoguelph.ca>

<https://courses.opened.uoguelph.ca/portal/logon.do?method=load>

Rights and Responsibilities When Learning Online

For distance education (DE) courses, the course website is considered the classroom and the same protections, expectations, guidelines, and regulations used in face-to-face settings apply, plus other policies and considerations that come into play specifically because these courses are online.

For more information on your rights and responsibilities when learning in the online environment, visit [Rights and Responsibilities](#).

<http://opened.uoguelph.ca/student-resources/rights-and-responsibilities>

Turnitin Originality Check

In this course, your instructor will be using Turnitin, integrated with the CourseLink **Dropbox** tool, to detect possible plagiarism, unauthorized collaboration or copying as part of the ongoing efforts to maintain academic integrity at the University of Guelph.

All individual assignments submitted to the **Dropbox** tool will be included as source documents in the Turnitin.com reference database solely for the purpose of detecting plagiarism of such papers. Use of the Turnitin.com service is subject to the Usage Policy posted on the Turnitin.com site.

Storage and Retention of Exam Videos

Only authorized University of Guelph faculty or staff will have access to the video of your exam. Videos will be retained for a period of one year following the completion of the course.

University Standard Statements

University of Guelph: Undergraduate Policies

As a student of the University of Guelph, it is important for you to understand your rights and responsibilities and the academic rules and regulations that you must abide by.

If you are a registered **University of Guelph Degree Student**, consult the [Undergraduate Calendar](#) for the rules, regulations, curricula, programs and fees for current and previous academic years.

If you are an **Open Learning Program Student**, consult the [Open Learning Program Calendar](#) for information about University of Guelph administrative policies, procedures and services.

<https://www.uoguelph.ca/registrar/calendars/undergraduate/current/>

<http://opened.uoguelph.ca/student-resources/open-learning-program-calendar>

Email Communication

University of Guelph Degree Students

As per university regulations, all students are required to check their uoguelph.ca e-mail account regularly: e-mail is the official route of communication between the University and its students.

Open Learning Program Students

Check your email account (the account you provided upon registration) regularly for important communications, as this is the primary conduit by which the Open Learning and Educational Support will notify you of events, deadlines, announcements or any other official information.

When You Cannot Meet Course Requirements

When you find yourself unable to meet an in-course requirement due to illness or compassionate reasons, please advise your course instructor **in writing**, with your name, ID number and email contact.

University of Guelph Degree Students

Consult the [Undergraduate Calendar](#) for information on regulations and procedures for Academic Consideration.

<https://www.uoguelph.ca/registrar/calendars/undergraduate/current/c08/c08-ac.shtml>

Open Learning Program Students

Please refer to the [Open Learning Program Calendar](#) for information on regulations and procedures for requesting Academic Consideration.

<http://opened.uoguelph.ca/student-resources/open-learning-program-calendar>

Drop Date

University of Guelph Degree Students

Students will have until the last day of classes to drop courses without academic penalty. [Review the Undergraduate Calendar for regulations and procedures for Dropping Courses.](#)

<https://www.uoguelph.ca/registrar/calendars/undergraduate/current/c08/c08-drop.shtml>

Open Learning Program Students

Please refer to the [Open Learning Program Calendar](#).

<http://opened.uoguelph.ca/student-resources/open-learning-program-calendar>

Copies of Assignments

Keep paper and/or other reliable back-up copies of all assignments: you may be asked to resubmit work at any time.

Accessibility

The University of Guelph is committed to creating a barrier-free environment. Providing services for students is a shared responsibility among students, faculty and administrators. This relationship is based on respect of individual rights, the dignity of the individual and the University community's shared commitment to an open and supportive learning environment.

University of Guelph Degree Students

Students requiring service or accommodation, whether due to an identified, ongoing disability or a short-term disability should contact Accessibility Services as soon as possible.

For more information, contact Accessibility Services at 519-824-4120 ext. 56208, [email Accessibility Services](#) or visit the [Accessibility Services website](#).

accessibility@uoguelph.ca

<https://wellness.uoguelph.ca/accessibility/>

Open Learning Program Students

If you are an Open Learning program student who requires academic accommodation, please [contact the Academic Assistant to the Director](#). Please ensure that you contact

us before the end of the first week of your course (every semester) in order to avoid any delays in support. Documentation from a health professional is required for all academic accommodations. Please note that all information provided will be held in confidence.

If you require textbooks produced in an alternate format (e.g., DAISY, Braille, large print or eText), please [contact the Academic Assistant to the Director](#) at least two months prior to the course start date. If contact is not made within the suggested time frame, support may be delayed. It is recommended that you refer to the course outline before beginning your course in order to determine the required readings.

The provision of academic accommodation is a shared responsibility between OpenEd and the student requesting accommodation. It is recognized that academic accommodations are intended to “level the playing field” for students with disabilities.

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Academic Misconduct

The University of Guelph is committed to upholding the highest standards of academic integrity and it is the responsibility of all members of the University community – faculty, staff, and students – to be aware of what constitutes academic misconduct and to do as much as possible to prevent academic offences from occurring. University of Guelph students have the responsibility of abiding by the University's policy on academic misconduct regardless of their location of study; faculty, staff and students have the responsibility of supporting an environment that discourages misconduct. Students need to remain aware that instructors have access to and the right to use electronic and other means of detection.

Please note: Whether or not a student intended to commit academic misconduct is not relevant for a finding of guilt. Hurried or careless submission of assignments does not excuse students from responsibility for verifying the academic integrity of their work before submitting it. Students who are in any doubt as to whether an action on their part could be construed as an academic offence should consult with a faculty member or faculty advisor.

The [Academic Misconduct Policy](#) is detailed in the Undergraduate Calendar.

<https://www.uoguelph.ca/registrar/calendars/undergraduate/current/c08/c08-amisconduct.shtml>

Copyright Notice

Content within this course is copyright protected. Third party copyrighted materials (such as book chapters and articles) have either been licensed for use in this course, or have been copied under an exception or limitation in Canadian Copyright law.

The fair dealing exemption in Canada's Copyright Act permits students to reproduce short excerpts from copyright-protected materials for purposes such as research, education, private study, criticism and review, with proper attribution. Any other copying, communicating, or distribution of any content provided in this course, except as

permitted by law, may be an infringement of copyright if done without proper license or the consent of the copyright owner. Examples of infringing uses of copyrighted works would include uploading materials to a commercial third party web site, or making paper or electronic reproductions of all, or a substantial part, of works such as textbooks for commercial purposes.

Students who upload to CourseLink copyrighted materials such as book chapters, journal articles, or materials taken from the Internet, must ensure that they comply with Canadian Copyright law or with the terms of the University's electronic resource licenses.

For more information about students' rights and obligations with respect to copyrighted works, review [Fair Dealing Guidance for Students](#).

http://www.lib.uoguelph.ca/sites/default/files/fair_dealing_policy_0.pdf

Plagiarism Detection Software

Students should be aware that faculty have the right to use software to aid in the detection of plagiarism or copying and to examine students orally on submitted work. For students found guilty of academic misconduct, serious penalties, up to and including suspension or expulsion from the University can be imposed.

Recording of Materials

Presentations which are made in relation to course work—including lectures—cannot be recorded or copied without the permission of the presenter, whether the instructor, a classmate or guest lecturer. Material recorded with permission is restricted to use for that course unless further permission is granted.