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## Manager, Network Infrastructure

### REPOST

Forbes Ranks U of G Among Canada's Top Employers  
Professional and Managerial Group

## Manager, Network Infrastructure

### Computing and Communications Services

Hiring #: 2024-0087

Please read the [Application Instructions](#) [1] [1] before applying

Computing and Communications Services (CCS) is the central IT department on campus, providing IT infrastructure and central technology services to the University of Guelph community. CCS has a progressive organizational culture, including a strong learning and development focus, and is committed to its core values: service culture, integrity, individual leadership, teamwork, agility and communication.

Reporting to the Director, Technology Operations CCS, the Manager of Network Infrastructure is responsible for the planning, development, and maintenance of the continually evolving voice and data networking infrastructure on campus (including communication closets and two data center locations); network security solutions supporting the InfoSec team and is jointly responsible for collaboration solutions. This responsibility includes the traditional management functions in an Information Technology (IT) environment, including: all staffing responsibilities (hiring, developing, coordinating, etc), service delivery planning, budgeting, cost management, departmental administration, and interaction with an array of industry and business partners to ensure planning and deployment of leading-edge solutions in this dynamic field.

The incumbent is part of a CCS Management Team responsible for developing and communicating a vision for the organization, influencing its direction, and leading the planning and implementation focused on technical and organizational direction.

Requirements of the position include:

- Undergraduate degree in computer science/information technology, or a complementary field area, ideally with corresponding IT certifications, and a minimum of eight (8) years related experience in team leadership, complex project and large budget management. A combination of education and experience may be considered.
- Strong analytical ability and excellent interpersonal, communication and conflict resolution skills are a must as well as demonstrated aptitude in superior planning, administration and people management
- Experience working with networking technologies including Cisco ACI, Infoblox/BlueCat DDI, ForeScout NAC, Cisco Catalyst Center (DNAC), and F5 Load Balancer would be ideal.
- Comprehensive IT knowledge of data and voice collaboration and communication systems including wired, wireless networks (CISCO experience is highly preferred) and network security is ideal
- Knowledge of distributed cloud strategies, including integration and operation; network security strategy; agile project and service delivery; DevOps adoption and operations; concepts of digital transformation; current industry trends and direction; contract management, cloud migration and integration experience and service level agreement management is considered a strong asset
- Proven track record in leadership competencies centered on big picture orientation (implementing best practices and solutions to continually improve operations); negotiations (negotiating in challenging situations with both internal and external stakeholders to achieve desired results); strategic agility (thinking strategically to improve performance and create innovation); and teambuilding (fostering collaboration, and

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creating an environment to engage and develop others to work congruently toward achieving common goals)

This position involves elements that must be performed on-campus as well as elements that can be conducted remotely. More information regarding the flexible work policy can be found here: [520 Flexible Work Arrangements \(Non-Academic Staff\) | Human Resources \(uoguelph.ca\)](#) [2].

### Why choose the University of Guelph

- **Comprehensive Extended Health Care Benefits:** Immediate enrollment in extended health to cover yourself and your family.
- **Time off:** Strong vacation allocation, floater days, and paid time off during the December closure to ensure that you are at your best.
- **Wellness:** In addition to extensive wellness programming, the University offers a yearly flexible spending credit that can be allocated to any of the following: Health Spending, Wellness or Professional Development.
- **Learning & Development:** Learning and development curriculum and other professional growth opportunities.
- **On-campus Activities:** Discounts on food and apparel, fitness programming, access to networking events and team building opportunities.
- **Improve Life:** Work that directly impacts a brighter future by turning knowledge into action.

Position Number 062-003

Classification P08\*

[Professional/Managerial Salary Bands](#) [3]

\*Tentative evaluation; subject to committee review

***At the University of Guelph, fostering a [culture of inclusion](#) [4] is an institutional imperative. The University invites and encourages applications from all qualified individuals, including from groups that are traditionally underrepresented in employment, who may contribute to further diversification of our Institution.***

Posting Date: 2024 04 22

Closing Date: 2024 05 13 (extended)

Page category: [Current Opportunity](#) [5]

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Source URL: <https://www.uoguelph.ca/hr/careers-guelph/current-opportunities/manager-network-infrastructure>

### Links

[1] <https://www.uoguelph.ca/hr/careers-guelph/how-apply> [2] <https://www.uoguelph.ca/hr/staff-faculty-hr-policies-all-employees/520-flexible-work-arrangements-%28non-academic-staff%29> [3] [https://www.uoguelph.ca/hr/system/files/2023-2026%20P%26M%20Salary%20Grid\\_8.pdf](https://www.uoguelph.ca/hr/system/files/2023-2026%20P%26M%20Salary%20Grid_8.pdf) [4] <https://www.uoguelph.ca/diversity-human-rights/sites/uoguelph.ca.dhr/files/public/Inclusion%20Framework%20Endorsed%20April%202017.pdf> [5] <https://www.uoguelph.ca/hr/page-category/current-opportunity>