Senior Analyst (Application DBA), Enterprise Applications

The University of Guelph is committed to equity in its policies, practices, and programs, supports diversity in its teaching, learning and work environments, and ensures that applications for members of underrepresented groups are seriously considered under its employment equity policy. All qualified individuals who would contribute to the further diversification of our University community are encouraged to apply.

Professional and Managerial Group

Senior Analyst (Application DBA), Enterprise Applications

Computing and Communications Services (CCS)

Temporary full time from April 2016 to April 2018

Hiring #: 2016-0101

Please read the Application Instructions [1] before applying

Computing and Communications Services (CCS) is the central IT department at the University of Guelph, providing core IT services and technology solutions to the U of G community. CCS has a progressive organizational culture, including a strong learning and development focus, and is committed to its Core Values: Service Culture, Integrity, Individual Leadership, Teamwork, Agility and Communication.

Reporting to the Manager, Enterprise Applications, the Senior Analyst, Application DBA, Database Services will play a critical role as a member of our Enterprise Applications team as we support the University’s Alumni and Research systems and implement solutions to meet the needs of our University of Guelph communities and partners. The successful candidate will be tasked with:

- Leading the change management and system administration processes required to keep the Alumni and Research SQL Server based systems patched and up to date including assessing security and other risk criteria
- Initiating discussions and negotiations with clients, the CCS infrastructure and database teams to schedule the maintenance work on all environments while taking into account Alumni business cycles and compliance requirements, and liaising with auditors to demonstrate adherence to processes and policies
- Overseeing the enterprise information integration of Alumni and Research information across multiple systems both on campus and with external partners, ensuring compliance with security and information governance practices and policies
- Leading the evaluation and assessment of clients’ business processes and understanding how improvements to Alumni and Research solutions (Blackbaud CRM and InfoEd) can be used to enhance these applications and processes
- Liaising with external consultants and vendors to facilitate assessment of purchased software and suggested changes
- Evaluating alternative solutions and recommending appropriate strategies and solutions to partners and clients across the University

Also, the successful candidate will play a lead role on CCS projects including determining resource requirements, assigning project tasks, and reporting progress to management and/or partners and clients.
Requirements of the position include:

- Bachelor’s degree in Computer Science/Information technology and a minimum of eight years of related work experience, or an equivalent combination of education and experience
- Experience with enterprise systems and supporting components, preferably in higher education,
- Expert knowledge of current and emerging trends in SQL Server applications and databases, and experience with related technology
- Advance change management experience managing multiple enterprise environments with dependencies on multiple systems and maintaining related documentation
- Demonstrated ability to successfully lead and manage projects (small, medium, large) including determining resource requirements, assigning tasks, reviewing progress, and reporting to management
- Excellent interpersonal and communication skills with ability to work effectively with both business clients and technical team members
- Excellent analytical ability and thorough understanding of large-scale information technology applications
- Experience with Alumni and/or Research systems and processes
- Certification with any of the Microsoft SQL Server technologies will be considered an asset and should be highlighted in your application

Position Number    571-016
Classification         C05**
Professional/Managerial Salary Bands [2]

*Tentative evaluation; subject to committee review

**The salary range for this position is 15% higher than the salary range indicated on the Professional/Managerial Salary Grid. This compensation practice is currently under review, and may result in changes to the compensation received.

Posting Date: 2016 02 26
Closing Date: 2016 03 18

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Links
[1] https://www.uoguelph.ca/hr/careers-guelph/how-apply