Analyst III

The University of Guelph is committed to equity in its policies, practices, and programs, supports diversity in its teaching, learning and work environments, and ensures that applications for members of underrepresented groups are seriously considered under its employment equity policy. All qualified individuals who would contribute to the further diversification of our University community are encouraged to apply.

Forbes Ranks U of G Among Canada's Top Employers [1]

Professional and Managerial Group

Analyst III

School of Computer Science
College of Physical and Engineering Science

Hiring #: 2016-0341

Please read the Application Instructions [2] before applying

Reporting to the Director, School of Computer Science, the Analyst III provides Information Technology support and guidance to the School. This position is responsible for the on-going evaluation, planning, implementation and operation of the computational resources in support of its mandates towards education, research, and services. The School teaches over 6000 undergraduate students per year in a variety of programs across the campus. Additionally, there are approximately 50 graduate students, 19 faculty and 6 full time staff including another Analyst III. Physical resources include approximately 65 thin clients, 75 desktop machines, 10 servers, 40 virtual machines, and 5 printers. The Analyst III works in collaboration with the other Analyst III and others directorates as required (e.g. Computing and Communications Services); the incumbent will lead or support various projects to help implement, maintain, and advance information technology solutions. The Analyst III will have daily interactions with the School community, and will develop and provide solutions and recommendations that may not always be accepted. In these situations, the Analyst III will use sound judgement, taking into consideration established guidelines and policies, in determining a solution or the need for escalation. The incumbent will apply computer science and software engineering principles to analyse, interpret and evaluate needs and develop constructive approaches to providing state-of-the-art and developmental/experimental/research facilities.

Requirements of the position include: Undergraduate degree in Computer Science/Information Technology or related program and 3 to 5 years of related experience, or an equivalent combination of education and experience. Demonstrated technical competence in systems analysis and management, and communications and liaison skills with clients, vendors/consultants, peers and other technical resources. Expert knowledge of one or more of the following: networking/telecommunications, enterprise application software, database management, computer operating systems and hardware (normally achieved through various professional certifications). Strong analytical ability and advanced interpersonal and communications skills are required. A strong understanding of large post-secondary IT environments will be considered an asset. Previous experience should include mastery of computer administration with particular emphasis on command line Unix tools, programming and software development skills. Applicants should have a demonstrated performance record in; systems analysis; problem solving; software engineering and computer science; large-scale, complex computing environments; project management and team leadership. Applicants should be willing to develop an in-depth understanding of service goals, organizational structure and mandate, client/user needs and computing applications, policies and procedures related to information technology, security, and privacy, and how Information

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Technology is applied.

Position Number  289-055  
Classification   P04*  

Professional/Managerial Salary Bands [3]

*Tentative evaluation; subject to committee review.

Posting Date: 2016 08 19  
Closing Date: 2016 08 26

Source URL (modified on 08/19/2016 - 14:02): https://www.uoguelph.ca/hr/careers-guelph-current-opportunities/analyst-iii

Links
[2] https://www.uoguelph.ca/hr/careers-guelph/how-apply