Commonly Asked Questions about Working Here

1) How is the University responding to COVID-19?

U of G is committed to providing a safe environment where our community can study, research, work and live. To view the latest safety measures and practices visit this internal site: COVID-19: Safety Measures and Practices [1]

2) What is the wage?

Our part-time hospitality positions pay above minimum wage with increases beginning after 12 months of continuous employment. The positions represented by the University of Guelph Food Services Employee Association, Unit 2 (UGFSEA, Unit 2) include a starting salary of $15.09. A comprehensive wage grid [2] can be viewed on our Human Resources website. The wage for appointments falling outside of this group may be different and can be discussed with a hiring Manager.

3) How many hours can I average?

Part-time shifts are typically 3-5 hours long. Total hours per week for part-time staff can range from 8 hours to a maximum of 24 hours per week.

4) Do I have to commit to the same work days each week?

There are a variety of shifts available starting as early as 6:00 am and ending as late as 1:00 am. We will make best efforts to work with you around scheduling based on the department's operational needs and shifts available.

5) What else should I be prepared for?

Shifts are busy, expect to be on your feet. Some jobs may require you to lift 15-30lbs.

6) Do staff have parking privileges?

Only vehicles displaying a valid University of Guelph parking permit are allowed to park in the colour coded parking zones between 8:00 AM and 5:00 PM, Monday through Friday except statutory holidays recognized by the University. To read more about parking regulations and parking permit options see the Sustainable Transportation & Parking Services [3] webpage. Alternatively, Guelph Transit Bus Passes are available at a reduced rate for all full and part-time employees of the University of Guelph.

7) What does 'seasonal' work mean?

A typical seasonal work period runs from late August until late April. Layoff periods typically include up to three weeks at Christmas, one week in February and during the spring/summer months of May, June, July & August. Different operating units have different requirements.

8) Am I guaranteed to work a single position?

Staff can expect to be rotated between roles depending on business requirements offering varied experience and new challenges.

9) What kind of training will I get?

We approach training of our staff in a very interactive and practical manner which typically consists of supervised hands-on experience and job shadowing.

10) Does the University issue uniforms for Hospitality Staff?

A uniform will be provided. All employees must provide their own black pants and black non-slip shoes. Upon submission of a CSA approved receipt, the University shall provide active part-time UGFSEA Unit 2 members who have completed six (6) months of continuous employment a safety shoe subsidy as per the UGFSEA, Unit 2 Collective Agreement [4].

Source URL:https://www.uoguelph.ca/hr/careers-guelph/hospitality-part-time-recruitment/commonly-asked-questions-about-working-here

Links
[1] https://news.uoguelph.ca/covid-19/safety-practices/ [2] https://www.uoguelph.ca/hr/system/files/2018-2021%20UGFSEA%20Unit%202%20Wage%20Grid%20with%20UPP%20Adjustment.pdf [3] https://www.parking.uoguelph.ca/ [4] https://www.uoguelph.ca/hr/system/files/2016.08.08%20-%20UGFSEA%20Unit%202%20Collective%20Agreement%20-%20signed.pdf