Manager, Ontario Veterinary College Medical Communications Program

Forbes includes U of G Among Canada’s Best Employers

Professional and Managerial Group

Manager, Ontario Veterinary College Medical Communications Program

Department of Population Medicine, Ontario Veterinary College (OVC)

Temporary full-time from November 5, 2018 to May 5, 2019

Hiring #: 2018-0527

Please read the Application Instructions [1] before applying

Reporting to the Communications Faculty member of the Department of Population Medicine the Medical Communications Manager will be responsible for identifying and training simulated clients in portraying a specific veterinary client. Communications is taught through lectures, tutorials, and Simulated Client Communications laboratories. In addition, the Coordinator is responsible for identifying and training the veterinarians who volunteer their time as coaches. This position will also support the delivery and teaching of communication skills training throughout the Doctor of Veterinary Medicine program including student instruction during OVC’s primary veterinary care rotations taken by all final-year veterinary students.

As their direct supervisor, the Manager is accountable for the recruitment and overall performance of approximately 30 simulated clients and 15 practitioner coaches who provide teaching to DVM students through face-to-face instruction, feedback, professional skills development, and conflict management support. The Manager will maintain positive relationships and communications between practitioner coaches, clients, and Art of Veterinary Medicine streams.

As a member of the Communications Team, the Manager will also contribute to the development of organizational strategies, policies and practices, and will provide oversight to various projects.

In addition, this position will have a 5% research component, involving identification and development of pedagogical research projects in the area of medical communications training.

Requirements for this position include: Doctor of Veterinary Medicine (DVM) degree and experience in private veterinary practice or an equivalent combination of education and experience. Additional requirements include: comprehensive knowledge of veterinary medicine, relevant regulations and policies, including the Ontario Health and Safety Act and Human Rights code; working knowledge of Microsoft Suite, e.g. database management; the demonstrated ability to coach, lead and manage others; effective communication organization and problem solving skills; demonstrated interpersonal and customer service skills; and the ability to maintain positive and professional relationships with various stakeholders. An understanding and knowledge of simulated clients/patient training and pedagogy would be an asset.

Classification               P04*

Professional/Managerial Salary Bands [2]

*Tentative evaluation (Under Review)

At the University of Guelph, fostering a culture of inclusion [3] is an institutional imperative. The University invites and encourages applications from all qualified individuals, including from groups that are traditionally underrepresented in employment, who may contribute to further diversification of our Institution.
Posting Date: 2018 10 29  
Closing Date: 2018 11 05

Source URL: https://www.uoguelph.ca/hr/careers-guelph/current-opportunities/manager-ontario-veterinary-college-medical-communications

Links  
[1] https://www.uoguelph.ca/hr/careers-guelph/how-apply  
[2] https://www.uoguelph.ca/hr/sites/uoguelph.ca.hr/files/public/P%26M%20Grid-Oct%2026%2C%202017%20-%20April%2030%2C%202020.pdf  