Analyst III, Web and Development Solutions

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Professional and Managerial Group

Analyst III, Web and Development Solutions

Computing and Communication Services (CCS)

Hiring #: 2019-0248

Please read the Application Instructions [1] before applying

Computing and Communications Services (CCS) is the central IT department at the University of Guelph, providing core IT services and technology solutions to the U of G community. CCS has a progressive organizational culture, including a strong learning and development focus, and is committed to its Core Values: Service Culture, Integrity, Individual Leadership, Teamwork, Agility, and Communication.

Reporting to the Manager, CCS Web and Development Solutions, the Analyst III is a member of the team delivering web and development services, including Drupal CMS-as-a-Service, managed web hosting for Drupal and WordPress, managed WordPress websites for research, and campus web project consultation. The flagship service is a branded, accessible, standardized website platform based on the Drupal content management system. The service powers more than 100 campus websites, and over the coming years we will refresh the brand, improve the platform to meet the increased AODA requirements that take effect in 2021, and upgrade to the latest version of Drupal using modern agile and devops practices.

This position draws upon a range of business analysis, agile project management, website development and maintenance, customer service and technical support experiences, and a broad technical skill set, to deliver high quality service to the campus community. A successful candidate works closely with other teammates, building relationships and collaborating to achieve team goals. The ideal candidate is an individual leader, demonstrating strengths in non-technical behaviours that model the way for others.

The following skills and experience will set a candidate apart:

- Previous experience in a higher education institution with demonstrated leadership and highly developed skills in collaboration, communication and time management
- Previous experience delivering solutions using the Drupal content management system
- Previous experience delivering accessible web solutions in accordance with the Accessibility for Ontarians with Disabilities Act (AODA) and the Web Content Accessibility Guidelines (WCAG) 2.0
- Previous experience in agile methodologies and a culture of continuous improvement

Requirements of the position include:

- A University degree in software engineering or a related field along with five years of experience in web technologies, or an equivalent combination of education and experience
- Strong interpersonal skills (oral and written) with ability to work effectively with both business clients and technical team members

Position Number         506-008
Classification               P04*

Professional/Managerial Salary Bands [2]
*Tentative evaluation; subject to committee review.

At the University of Guelph, fostering a culture of inclusion [3] is an institutional imperative. The University invites and encourages applications from all qualified individuals, including from groups that are traditionally underrepresented in employment, who may contribute to further diversification of our Institution.

Posting Date: 2019 04 29
Closing Date: 2019 05 06

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Links
[1] https://www.uoguelph.ca/hr/careers-guelph/how-apply
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