Technical Lead Database Service, Systems Management

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Professional and Managerial Group

Technical Lead Database Service, Systems Management

Computing and Communications Services (CCS)

Hiring #: 2021-0405

Please read the Application Instructions [1] before applying

Computing and Communications Services (CCS) is the central IT department at the University of Guelph, providing core IT services and technology solutions to the U of G community. CCS has a progressive organizational culture, including a strong learning and development focus, and is committed to its Core Values: Service Culture, Integrity, Individual Leadership, Teamwork, Agility, and Communication.

Reporting to the Manager, Systems Management within the Computing and Communications Services (CCS) department, the Technical Lead Database is a senior position primarily responsible for providing subject-matter expertise and leadership of the Oracle and Microsoft SQL Server database administration portfolios. The successful candidate will be responsible for influencing direction, developing consensus, and the planning and execution of initiatives in these areas to support the overall database roadmap of the University.

Working in conjunction with other members of the Systems Management team, campus IT groups, management, faculty, and staff, this position has responsibility for:

- Evaluation and recommendations for database software and related tools
- Database design and implementation with considerations for database security and reliability, as well as considerations of the institutional data architecture
- Installation, configuration, upgrading and patching of database software and related tools, including communication with affected clients or other parties.
- Partner with other teams for operating system and data protection services
- Database performance tuning
- Keep up-to-date and implement industry best practices
- Assist clients with applications which interface with supported databases
- Develop and maintain database documentation
- Perform Database capacity planning and produce regular reports to assist the Manager of Systems Management for budget planning
- Perform issue and problem management
- Perform Database Recovery when needed
- Develop and maintain relationship with vendor partners
- Develop and maintain an inventory of software assets, ensure compliance

Requirements of the position include:

- Undergraduate Degree – Computer Science, Business Administration, or related field and a minimum of 6 years’ experience.
- At least one of:
  - OCP (Oracle Certified Professional) DBA of 11g or higher.
  - MCP (Microsoft Certified Professional) with MCSE or MCSA on SQL Server 2016 or higher
- Strong analytical skills to examine business systems, determine trends, and develop ways to streamline processes
• Strong leadership, and project management skills
• Superior interpersonal communication ability to collaborate with colleagues and interact with senior stakeholders
• Ability to work under pressure, meet established deadlines, and manage conflicting priorities
• Superior research, planning and administrative skills
• Advanced business analysis and project management expertise
• Ability to read and understand technical white papers, proposals, and RFPs

The following skills and experiences will set a candidate apart:

• Expert level knowledge of Database Administration for the currently supported technologies
• Prior experience supporting complex databases in a higher education environment

This appointment is regularly performed on-campus but will be initially fulfilled remotely (off-campus) until the University resumes its regular operations.

Position Number 686-014
Classification P06*

Professional/Managerial Salary Bands [2]

*Tentative evaluation; subject to committee review.

At the University of Guelph, fostering a culture of inclusion [3] is an institutional imperative. The University invites and encourages applications from all qualified individuals, including from groups that are traditionally underrepresented in employment, who may contribute to further diversification of our Institution.

Posting Date: 2021 08 25
Closing Date: 2021 09 22 (extended)


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