UNDERSTANDING my coverage

August 31, 2017

Contract Amendment – Coverage for Continuous Glucose Monitors for Type 1 Diabetics to be added to your Extended Health Care benefit

We're excited to announce the latest enhancement we're making to your Extended Health Care (EHC) benefit.

What is changing?

Effective November 1, 2017, we are adding Continuous Glucose Monitors (CGM) to our list of covered medical devices if you are diagnosed with Type 1 diabetes.

Why are we adding this coverage?

Clinical studies have shown that CGMs can help Type 1 diabetics reduce the ongoing and potentially life-threatening challenges associated with the illness, such as nocturnal hypoglycemia and hypoglycemic unawareness. This device can be purchased as a stand-alone monitoring system, or it can be integrated into an insulin infusion pump.

Currently, CGMs are not covered under provincial health care plans and most insurance plans. But we are introducing CGMs into your group EHC plan, to help ease part of the financial burden for Type 1 diabetics so they can better manage their health.

November is Diabetes
Awareness Month and Sun Life continues to make efforts in the fight against the disease.
Since announcing diabetes as our key business and community giving priority across our global footprint,
Sun Life has committed over \$17 million to the cause.

New wording

The following is the new wording that will be included in your employee benefits booklet under the Medical Services and Equipment section.

• Continuous Glucose Monitor (CGM) receivers, transmitters or sensors, for persons diagnosed with Type 1 diabetes, up to a combined maximum of \$4,000 per person per benefit year. Sun Life must be provided with a doctor's note confirming the diagnosis.



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If you are making a claim

Beginning November 1, 2017, if you, or a covered dependent are a Type 1 diabetic and have been prescribed a CGM by your doctor, please ensure that your doctor clearly indicates the patient is diagnosed as a Type 1 diabetic on the written prescription or in a letter. Submit the prescription and your doctor's confirmation of diagnosis, with your claim form and receipts to Sun Life for reimbursement under this new coverage. Only purchases made on November 1, 2017 or later will be considered.

Action required – Keep a record of the change

This Plan Member communication this serves as an amendment to your group plan effective November 1, 2017. Please review this communication and keep a copy of it with your employee benefits booklet for future reference.

Questions?

Please contact the Customer Care Centre at 1-800-361-6212, Monday to Friday, 8 a.m to 8 p.m ET.

