# 2015-2016 Graduate Calendar

The information published in this Graduate Calendar outlines the rules, regulations, curricula, programs and fees for the 2015-2016 academic years, including the Summer Semester 2015, Fall Semester 2015 and the Winter Semester 2016.

For your convenience the Graduate Calendar is available in PDF format.

If you wish to link to the Graduate Calendar please refer to the Linking Guidelines.

The University is a full member of:

• The Association of Universities and Colleges of Canada

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# **Disclaimer**

The Office of Graduate Studies has attempted to ensure the accuracy of this on-line Graduate Calendar. However, the publication of information in this document does not bind the university to the provision of courses, programs, schedules of studies, fees, or facilities as listed herein.

## Limitations

The University of Guelph reserves the right to change without notice any information contained in this calendar, including any rule or regulation pertaining to the standards for admission to, the requirements for the continuation of study in, and the requirements for the granting of degrees or diplomas in any or all of its programs.

The university will not be liable for any interruption in, or cancellation of, any academic activities as set forth in this calendar and related information where such interruption is caused by fire, strike, lock-out, inability to procure materials or trades, restrictive laws or governmental regulations, actions taken by the faculty, staff or students of the university or by others, civil unrest or disobedience, Public Health Emergencies, or any other cause of any kind beyond the reasonable control of the university.

The University of Guelph reaffirms section 1 of the Ontario Human Rights Code, 1981, which prohibits discrimination on the grounds of race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, sexual orientation, handicap, age, marital status or family status.

The university encourages applications from women, aboriginal peoples, visible minorities, persons with disabilities, and members of other under-represented groups.

# Introduction

# Collection, Use and Disclosure of Personal Information

Personal information is collected under the authority of the University of Guelph Act (1964), and in accordance with Ontario's Freedom of Information and Protection of Privacy Act (FIPPA) <a href="http://www.e-laws.gov.on.ca/DBLaws/Statutes/English/90f31">http://www.e-laws.gov.on.ca/DBLaws/Statutes/English/90f31</a> e.htm. This information is used by University officials in order to carry out their authorized academic and administrative responsibilities and also to establish a relationship for alumni and development purposes. Certain personal information is disclosed to external agencies, including the Ontario Universities Application Centre, the Ministry of Training, Colleges and Universities, and Statistics Canada, for statistical and planning purposes, and is disclosed to other individuals or organizations in accordance with the Office of Registrarial Services Departmental Policy on the Release of Student Information. For details on the use and disclosure of this information call the Office of Registrarial Services at the University at (519) 824-4120 or see <a href="https://www.uoguelph.ca/registrar/">https://www.uoguelph.ca/registrar/</a>

## **Statistics Canada - Notification of Disclosure**

For further information, please see Statistics Canada's web site at http://www.statcan.gc.ca and Section XIV Statistics Canada.

# **Address for University Communication**

Depending on the nature and timing of the communication, the University may use one of these addresses to communicate with students. Students are, therefore, responsible for checking all of the following on a regular basis:

#### **Email Address**

The University issued email address is considered an official means of communication with the student and will be used for correspondence from the University. Students are responsible for monitoring their University-issued email account regularly.

#### **Home Address**

Students are responsible for maintaining a current mailing address with the University. Address changes can be made, in writing, through the Office of Graduate Studies.

# **Name Changes**

The University of Guelph is committed to the integrity of its student records, therefore, each student is required to provide either on application for admission or on personal data forms required for registration, his/her complete, legal name. Any requests to change a name, by means of alteration, deletion, substitution or addition, must be accompanied by appropriate supporting documentation.

# Student Confidentiality and Release of Student Information Policy Excerpt

The University undertakes to protect the privacy of each student and the confidentiality of his or her record. To this end the University shall refuse to disclose personal information to any person other than the individual to whom the information relates where disclosure would constitute an unjustified invasion of the personal privacy of that person or of any other individual. All members of the University community must respect the confidential nature of the student information which they acquire in the course of their work.

Complete policy at <a href="http://www.uoguelph.ca/policies">http://www.uoguelph.ca/policies</a>.

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# **Tourism and Hospitality**

The School of Hospitality, Food and Tourism Management offers programs of study leading to the MSc degree and Graduate Diploma. Graduates will appreciate how their practical knowledge, competencies and analytical skills can be applied through research to the identification of optimal solutions and justifiable recommendations for employers, customers or researchers.

#### **Administrative Staff**

#### Director

Statia Elliot (201 MACS, Ext. 53971)

statia@uoguelph.ca

#### **Graduate Coordinator**

HS Chris Choi (304 MACS, Ext. 53370)

hwchoi@uoguelph.ca

#### **Graduate Program Assistant**

Cori Wells (205A MACS, Ext. 52725)

trmhmsc@uoguelph.ca

## **Graduate Faculty**

#### Joachim E. Barth

BSc Guelph, MBA Wilfrid Laurier, MPS Cornell, PhD Cornell - Associate Professor

#### **HS Chris Choi**

BA Chung-Ang, MTA George Washington, PhD Texas A&M - Professor and Graduate Coordinator

#### Statia Elliot

BCom St. Mary's, MA McMaster, PhD Carleton - Associate Professor and Director

#### Kerry Godfrey

BSc Victoria, MSc Surrey, PhD Oxford Brooke - Professor

#### WooMi Jo

BS Kansas, MS Houston, PhD Kansas - Associate Professor

## **Marion Joppe**

BA Waterloo, MLaw, PhD d'Aix-Marseille III - Professor

#### Tanya MacLaurin

BSc Kansas State, MSc Kansas, PhD Kansas - Professor

#### William Murray

BA Algonquin, MBA Guelph, PhD Saint Mary's - Assistant Professor

#### Erna van Duren

BA Waterloo, MSc, PhD, Guelph - Professor

#### Mike Von Massow

BA, Manitoba, BSc MSc, Guelph, PhD McMaster - Assistant Professor

# Bruce McAdams

BComm, MA Guelph - Assistant Professor

#### MSc Program

The objective of the program is to develop a solid academic background and underpinning in the field of tourism, alongside research, critical reasoning, problem solving and data analysis skills. The intention is to equip students with the necessary skills to identify optimal solutions and justifiable recommendations for employers, customers or other researchers. In so doing, graduates will develop demonstrable competence in the assessment of existing literature, research conceptualization and design, quantitative and qualitative research methods and data analysis techniques. Completion of the program can serve as a foundation for the pursuit of a PhD.

#### **Admission Requirements**

All students entering the MSc are required to hold an undergraduate Honour's degree with a minimum B+ or equivalent, from a recognized post-secondary institution (see also Graduate Diploma in Tourism Research (GDip) for alternate admission requirements). In addition, they should have a GMAT score of 550 or better or a GRE score of 1200 (Minimum verbal score of 450) or better.

Applicants also need to have an academic or industry background in tourism, the social sciences, humanities or professional/business related programs in allied areas such as hospitality, travel, human resources, marketing or consumer studies. For applicants who did not major in these areas in their undergraduate degree or diploma, additional prerequisites may be required.

MSc applicants who believe their experiential learning may compensate for a lack of academic standing and thus not meet the University's minimum requirements may contact the Graduate Coordinator regarding alternative admissions criteria, which normally would require at least 5 years in a research or equivalent position in industry.

## **Degree Requirements**

All students will complete six courses, three core courses and three restricted electives, plus the thesis proposal and defence. The thesis is expected to be sufficiently meritorious to warrant publication in reputable refereed journals within the student's field and area of specialization. The three core courses cover topics dealing with the theories, methods, contemporary issues, and research applications in tourism and hospitality. The three restricted electives include: one quantitative methods course; one qualitative methods course; and one topic course. All are to be chosen in consultation with the School's graduate coordinator. It is intended that the topic will be related to and/or lead to the student's thesis proposal and subsequent research.

#### **Core Courses**

TRMH*6100	[0.50]	Foundations of Tourism and Hospitality
TRMH*6200	[0.50]	Contemporary Issues in Tourism
TRMH*6310	[0.50]	Research Applications in Tourism and Hospitality
TRMH*6400	[1.00]	Thesis Proposal

#### **Restricted Electives**

One of the following quantitative research methods courses:

SOC*6130	[0.50]	Quantitative Research Methods
PSYC*6060	[0.50]	Research Design and Statistics
Or with permissi	on	
GEOG*6090	[0.50]	Geographical Research Methods I
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plus

One of the following qualitative research methods courses:

One of the follow	ing quanta	tive research methods courses.
TRMH*6290	[0.50]	Research Methods for Tourism and Hospitality
ANTH*6140	[0.50]	Qualitative Research Methods
SOC*6140	[0.50]	Qualitative Research Methods

plus

One of the following topic courses:

HTM*6300	[0.50]	Hospitality and Tourism Marketing
HTM*6600	[0.50]	International Tourism and Tourism Marketing
HTM*6630	[0.50]	Special Topics in Tourism
TRMH*6250	[0.50]	Tourism and Sustainable Development
TRMH*6270	[0.50]	Data Mining Practicum

Or other courses as appropriate depending on availability

Note: Candidates for the MSc who successfully complete at least 2.5 credits of course work, with a minimum 70% overall average grade, and no less that 65% in any single HTM course in the 2.5 credits, may be eligible for to receive a Type 1 Graduate Diploma in Tourism Studies, if they choose to withdraw from the program.

## **Graduate Diploma Program in Tourism Research**

The objective of the Graduate Diploma is to provide highly focused training in tourism research, including theoretical concept assessment, conceptual model development, methodology selection, research design, data analysis, and presentation of results. The intention is to equip students with the necessary skills to identify optimal solutions and justifiable recommendations for employers, customers or other researchers. The diploma program is designed to meet the needs of students who want to extend their knowledge of tourism research beyond the level they obtained while taking their undergraduate degree. It also offers alternate entry criteria and the opportunity to transfer to the MSc, depending on individual academic performance in courses and an application.

### **Admission Requirements**

Applicants for the GDip in tourism research are required to have completed a four year honours degree with a minimum of B+ average or equivalent, from a recognized post-secondary institution.

All applicants should have a GMAT score of 550 or better or a minimum GRE score of 150 (Verbal) and 159 (Quantitative) (On the previous scale: Minimum 1200 with a minimum verbal score of 450 or better).

Applicants also need to have an academic or industry background in tourism, the social sciences, humanities or professional/business related programs in allied areas such as hospitality, travel, human resources, marketing or consumer studies. For applicants who did not major in these areas in their undergraduate degree or diploma, additional prerequisites may be required.

Any applicant who believes that their experiential learning may compensate for a lack of academic standing and thus not meet the University's minimum requirements may contact the Graduate Coordinator regarding alternative admissions criteria, which normally would require at least 5 years in a research or equivalent position in industry.

#### **Diploma Requirements**

All students must complete three core courses and three restricted electives. The three core courses cover topics dealing with the theories, methods, contemporary issues, and research applications in tourism and hospitality. The three restricted electives include: one quantitative methods course; one qualitative methods course; and one topic course. All are to be chosen in consultation with the School's graduate coordinator.

#### **Core Courses**

TRMH\*6100 [0.50] Foundations of Tourism and Hospitality

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TRMH*6200 [0.50]	Contemporary Issues in Tourism
TRMH*6310 [0.50]	Research Applications in Tourism and Hospitality

#### Restricted Electives

One of the following quantitative research methods courses:

MCS*6050	[0.50]	Research Methods in Marketing and Consumer Studies
SOC*6130	[0.50]	Quantitative Research Methods
PSYC*6060	[0.50]	Research Design and Statistics
Or with norming	ion	

Or with permission

GEOG\*6090 [0.50] Geographical Research Methods I

One of the following qualitative research methods courses:

Research Methods for Tourism and Hospitality TRMH\*6290 [0.50]ANTH\*6140 [0.50]Qualitative Research Methods

SOC\*6140 [0.50]**Qualitative Research Methods** 

Or with permission

FRAN\*6020 [0.50]Qualitative Methods

plus

One of the following topic courses:

Hospitality and Tourism Marketing HTM\*6300 [0.50]HTM\*6600 [0.50]

International Tourism and Tourism Marketing TRMH\*6250 [0.50]Tourism and Sustainable Development

Data Mining Practicum TRMH\*6270 [0.50]Or other courses as appropriate depending on availability

### Transfer to MSc in Tourism and Hospitality

Candidates admitted to the graduate diploma who wish to transfer to the MSc once they have commenced their program of study, must achieve a minimum grade of 75% in the three compulsory courses, and no mark less than 70% across all courses.

#### Courses

## TRMH\*6100 Foundations of Tourism and Hospitality F [0.50]

The course is designed to discuss theoretical concepts and theories which provide an understanding of societal, managerial and strategic aspects of tourism and hospitality. An emphasis will also be placed on key theories and concepts of relevant disciplines which may affect tourism and hospitality research.

Department(s): School of Hospitality, Food and Tourism Management

## TRMH\*6200 Contemporary Issues in Tourism W [0.50]

The course will acquaint students with the tourism industry. An overview of the scale and scope, involved stakeholders, and the organization of the industry will be examined and critiqued. An emphasis will be placed on the sustainable development and management of tourism resources and organizations.

Prerequisite(s): TRMH\*6100

Department(s): School of Hospitality, Food and Tourism Management

# TRMH\*6250 Tourism and Sustainable Development F [0.50]

The course introduces students to the issues affecting planning and development of tourism by understanding tourism planning and sustainable development. Core elements include a discussion on tourism impacts (economic, social, cultural and environmental), issues of sustainability, carrying capacity, 'eco-tourism' and other 'alternative forms' of tourism

Department(s): School of Hospitality, Food and Tourism Management

#### TRMH\*6270 Data Mining Practicum W [0.50]

An applied course introducing popular concepts, methods and applications of data mining utilizing data warehoused at the government agencies and user friendly software and cases. This course covers various topics in data mining association rule, clustering, logistic regression, decision tree and artificial neural network.

Prerequisite(s): TRMH\*6100 and PSYC\*6060

Co-requisite(s): Must take one of these courses ANTH\*6140, MCS\*6080 or SOC\*6140

School of Hospitality, Food and Tourism Management Department(s):

#### TRMH\*6290 Research Methods for Tourism and Hospitality F [0.50]

This course looks at selected analytical techniques in tourism and hospitality research, both empirical and subjective, as well the nature of research questions and theory. The course is intended to help students make informed judgements about selected research tools and designs, and draw logical and substantive conclusions.

Department(s): School of Hospitality, Food and Tourism Management

# TRMH\*6310 Research Applications in Tourism and Hospitality W [0.50]

This course is designed to enhance the student's analytical capability, using both basic and advanced analytical techniques and tools of tourism and hospitality research. They learn to critically evaluate, enabling them to make effective judgments, choose proper statistical techniques, and draw logical and substantive conclusions.

Prerequisite(s): TRMH\*6100 and PSYC\*6060

Co-requisite(s): Must take one of these courses ANTH\*6140, MCS\*6080 or SOC\*6140

Department(s): School of Hospitality, Food and Tourism Management

#### TRMH\*6400 Thesis Proposal F,W,S [1.00]

The students engage in seminars to share experiences and reflections on the research process. This course is a development of the proposal: framing a research question, developing a methodological plan within a challenging interdisciplinary area such as tourism and hospitality, data planning and more.

Prerequisite(s): TRMH\*6100, TRMH\*6200, TRMH\*6310, PSYC\*6060 and one of

ANTH\*6140, MCS\*6080 or SOC\*6140

Department(s): School of Hospitality, Food and Tourism Management